

<b>NAME:</b>	Dr. ZUHFISHAN AYESHA
<b>CONTACT DETAILS:</b>	7075470086
<b>QUALIFICATION:</b>	MDHM, BDS
<b>INTERNSHIP:</b>	QUALITY DEPARTMENT INTERN, AIMSR  (OCT- PRESENT)
<b>PROJECT</b> IMPROVEMENT	INTERNAL AUDIT AND QUALITY



Crafted tailored audit checklists and led internal audits across key departments, identifying gaps and driving corrective actions to enhance NABH 6th Edition compliance.

Authored and revised SOPs per NABH 6th Edition requirements, streamlining processes for clinical audits, patient flow, and quality documentation.

Directed NABH readiness programs, coordinating departmental assessments and implementation to achieve accreditation benchmarks and operational excellence.

**OBSERVERSHIP:** Observed the functioning of government, trust and corporate hospital

**SKILL SET:** Ms office

- Lean six sigma (pursuing)
- Power bi (pursuing)
- Strong logical, analytical and communication skills
- Confident and result oriented

**AREAS OF INTEREST:** Healthcare Quality,  
Hospital Operations,  
Healthcare Information Technology

**PERSONAL PROFILE:**

An avid reader with good communication skills. Self-motivated and positively determined individual and can effectively speak English, Hindi and Telugu

Good team work, smart, trustworthy and quick learner and empathetic

Volunteering in community support by assisting underprivileged individuals with basic needs

<b>Name:</b>	Dr. Naveen Muppa
<b>Qualification:</b>	MHM, BDS
<b>Contact Details:</b>	9966963183  naveenmuppa110@gmail.com



**Internship** : Worked as a Management Intern in Apollo Hospitals (Quality Department) under the Project Management Group for 2 months (May - June, 2025). Gained hands on understanding on Clinical & Non-Clinical work flows of various Government, Trust & Corporate hospitals and observed their healthcare delivery systems, administrative functions, and patient care practices.

**Project / Dissertation** : Successfully completed a project titled “A Study to reduce code blue calls in dialysis unit at Apollo Hospitals, Jubilee Hills”

**Work Experience** : Worked as Dentist for 6 years.

**Core Competencies** : Requisite knowledge on MS Office , Power BI tools and AI/ML Basics. Communication skills ,Critical thinking, problem solving skills, strong logical and analytical skills with result oriented approach.

**Areas of Interest** : Healthcare Information Technology, Hospital Operations.

**Personal Profile** : Healthcare professional aspiring to bridge clinical expertise with patient care management and technology to create smarter, patient centered care and to enhance patient outcomes.

A self-motivated, positively determined individual and can effectively speak in English, Hindi and Telugu . Good at teamwork.

Successfully completed a 12-week certification course, “AI for Medical Professionals-2025” offered by IIIT Hyderabad & NAMS along with a guided minor project on Heart Disease Risk Prediction.

Member of student organizing committee in CAHO SAKCON-2025 conference co-organized by CAHO and Apollo Institute of Hospital Administration and participated in Poster competitions at CAHO SAKCON-2025 and HealthNex Conference-2024 conducted by ASCI.

Led a 15-member team for a Hospital Visit to Arete Hospitals, Gachibowli

Won Badminton and Table tennis competitions conducted as part of College Fest.

<b>Name:</b>	<b>Dr.Samanapally Harisha</b>
<b>Qualification:</b>	<b>MHM, BDS</b>
<b>Contact Details:</b>	<b>8247557255</b> <b>harishasamanapally@gmail.com</b>



### **Clinical Exposure /**

#### **Internship:**

Working as a Management Intern for PSQ healthcare services under NABH assessment at Medistar hospital, Ameerpet (October 2025 - present)

Worked as a Management Intern in KIMS hospitals under the department of quality and was engaged in the department projects for a period of 2 months (May-June,2025)

Command on Clinical and Non-Clinical process / work flows of various corporate hospitals.

Observed the functioning of Trust, Government Aided and Corporate Hospitals.

#### **Project / Dissertation:**

Project on “A Study on Case Sheet Assessment in Enhancing the Quality of Patient Care at KIMS Hospital, Secunderabad.

Impact study on Remote Vital Monitoring Devices at Malla Reddy Multispecialty Hospital, Hyderabad.

Project on OT Prophylaxis and utilization rate at KIMS hospital.

Project on Hand Hygiene and Infection Control Practice at KIMS Hospital.

Project on assessing blood donor's satisfaction.

#### **Work Experience:**

Worked as an Associate Dentist at Root Canal Dental Clinic, Uppal – 8months

Worked as an Associate Dentist at Sravan's Dental Hospital - 6months

#### **Skill Set /**

#### **Core Competencies:**

Requisite knowledge on MS Office tools, SDLC concepts.

Decision making, critical thinking, problem solving skills, strong logical analytical and communication skills, corporate exposure, Adoptable to any situation, confident, time bound & result oriented.

#### **Areas Of Interest:**

Health care Quality, Healthcare Information Technology, Hospital Administration.

**Personal Profile:**

Individual with good communication skills, music lover, classical dancer. Self-motivated, as a person with clinical background would engage in bridging the gap between clinical practice and patient care. Effectively speak in English, Hindi and Telugu. Good at teamwork, hardworking, smart, trustworthy, quick learner, empathetic.

<b>Name:</b>	Ms. G Vennela
<b>Qualification:</b>	MHM, B.Sc (Biotechnology Biochemistry Chemistry)
<b>Contact Details:</b>	8639692852 Vennelareddy611@gmail.com



<b>Clinical Exposure /</b>	Worked as an Intern in Area Hospitals, Jadcherla, under the Project Assessment of Staff and Patient Safety Practices in the X-ray Unit of an Area Hospitals Observed the functioning of Safety Practices in Government Hospital.
<b>Project / Dissertation:</b>	Project on “Assessment of Staff and Patient Safety Practices in the X-ray Unit of an Area Hospital”. Completed a mini project on “Introduction to Data Analysis using Microsoft Excel” on Coursera platform
<b>Skill set /</b>	
<b>Core Competencies:</b>	Requisite knowledge on MS Office tools, learning Power BI Decision making, critical thinking, problem solving skills, strong logical, analytical and communication skills, Adoptable to any situation, confident, time bound & result oriented.
<b>Areas Of Interest:</b>	Healthcare Information Technology
<b>Personal Profile:</b>	individual with good communication skills, music lover. Self-motivated, and positively determined individual and can effectively speak in English, Hindi and Telugu. Good at teamwork, hard working, smart, trustworthy, quick learner, empathetic. Best Volunteer Award in CAHO SAKCON.

**Name: Dr. Sri Akshitha Jugu**

**Qualification: MDHM (Master's Degree in Hospital Management), BDS (Bachelor of Dental Surgery)**

**Contact Details: 9398527200,  
Email ID: sriakshithajugu@gmail.com**



### **Clinical Exposure/Internship:**

Working as a Management Intern for PSQ healthcare services under NABH assessment at Rivea vascular Institute, Gachibowli (October 2025 - present)

Worked as a Management Intern in AIMSR (Apollo Institute of Medical Sciences and Research) for 2 months (May - June, 2025).

Observership at Apollo Hospitals & AIMSR (March – May 31, 2025) Gained hands-on exposure across Blood Bank, OT, Quality, and Health Checkups. Observed the functioning of Military, Trust and Corporate Hospitals.

### **Project / Dissertation:**

An Exploratory Study on BMW Handling Practices, Bottlenecks and Knowledge of Staff at AIMSR Hospital.

**Impact Study;** Impact of Intervention on Bio Medical Waste Management Knowledge Levels Among Nursing Staff of a Teaching Staff of a Teaching Hospital.

### **Work Experience:**

#### **Dental Consultant**

##### ***OroGlee Solutions Pvt. Ltd., Hyderabad | June 2023 – May 2024***

- Conducted **60+ corporate dental screening camps, assessing 2,000+ individuals** using intraoral camera technology and **generating digital oral health reports**.
- Actively involved in **dental insurance plan promotion, policy awareness, and insurance claim processing**, providing practical exposure to healthcare financing systems.
- Delivered personalized consultations and **guided patients** to network clinics for treatment and **claim utilization**.
- Authored **25 blogs and 20 LinkedIn posts** to promote oral health awareness and strengthen OroGlee's digital presence.
- Published 4 research papers in reputed journals, including **one ranked as the “Most Popular Article of the Month” in PARIPEX – Indian Journal of Research.**

### **Skill Set /:**

#### **Core Competencies**

- Health insurance operations and claim processing

- Quality improvement and performance monitoring
- Digital health documentation and reporting
- Research, data analysis, and publication writing
- Communication and content creation
- Analytical thinking, leadership, and adaptability
- Patient counselling and referral coordination
- Community and corporate health programs

**Areas Of Interest:** Healthcare Information Technology, Health Insurance, Hospital Operations.

**Personal Profile:**

Versatile and results-oriented healthcare professional with a strong foundation in medical field, currently pursuing a Master's in Hospital Management (MDHM) at the Apollo Institute of Hospital Administration. Possesses one year of experience in a non-clinical healthcare role with exposure to health insurance operations, patient engagement, and quality improvement initiatives. Winner of the **Hackathon** organized by AIHA for presenting an **innovative solution** addressing postpartum depression in new mothers under the World Health Day 2025 theme "Healthy Beginnings, Hopeful Futures." Recognized with an Appreciation Award at **CAHO SAKCON 2025** for active participation and contribution. Awarded as **Junior Qualitist** along with **Certificate of Achievement** by **Qimpro Foundation**. Known for excellent communication, analytical, and interpersonal skills, and fluent in English, Hindi, and Telugu. A motivated, empathetic, and adaptable individual dedicated to continuous learning and organizational growth.

<b>Name:</b>	Mr. L RAJANIKANTH
<b>Qualification:</b>	MHM, B.Sc
<b>Contact Details:</b>	7702220408 rajanikanthlakide910@gmail.com



**Clinical Exposure/Internship:** Management intern, Solis Eye Hospital in OPD department for a period of two months (May-June 2025)

Observed the functioning of Government, Trust and Corporate Hospitals.

One month KYH (Know Your Hospital) observation at Apollo hospital in four various departments (Physiotherapy, Medical Records, Aarogya Sree, Security departments).

**Project / Dissertation:** Project on “Study on Waiting Time Analysis in OPD” at Solis Eye Care Hospital Hyderabad.

**Work Experience:** Worked as a Front officer in OPD and Billing section at Bhavan’s Sarada Devi Hospital from Jun 2025- Oct 2025.

**Skill set /**

**Core Competencies:**

Requisite knowledge on MS Office tools for documentation and presentation. Decision making, critical thinking, problem solving skills, strong logical, analytical and communication skills, adoptable any situation and confidence.

**Areas Of Interest:** Hospital Operations, Hospital Administration, Healthcare Information Technology, Health Insurance.

**Personal Profile:** A dedicated and hardworking Hospital Management student with strong communication skills in English, Hindi, and Telugu.

Actively involved as a member of the Socio-Cultural Club, demonstrating teamwork and leadership qualities.

Passionate about dance and music, with a positive attitude and consistent efforts toward professional excellence in the healthcare field.

<b>Name:</b>	Dr. Sai Ratna Siri Kakarla	
<b>Qualification:</b>	MHM, BDS	
<b>Contact Details:</b>	7093638818 sirikakarla555@gmail.com	

### **Clinical Exposure**

#### **/ Internship:**

Worked as an intern in the Operations department in Rainbow Children's Heart Institute, Hyderabad for 45 days (May 1, 2025 – June 15, 2025) – Assisted in Hospital Operations and patient flow management within the department. Observership at Apollo Hospitals & AIMSR (Apollo Institute of Medical Sciences & Research). Worked as a Dental intern in Mallareddy Dental College for Women's and completed BDS internship with hands-on clinical training and patient care exposure across multiple dental specialties.

**Project / Dissertation:** Project on “Assessment of Operational Efficiency in the Outpatient Department”  
Project on “Assessment of the Quality of Hospital Food Services”

**Work Experience:** Worked in Doc Tutorials as a medical content creator for 3 months (April 2024 to June 2024)

**Skill Set /:**  
**Core Competencies** Proficient in MS Office tools. Strong decision-Making, critical thinking, problem-solving abilities with strong logical and communication skills. Quick learner, adaptable, confident, time-bound & result-oriented.

**Areas Of Interest:** Hospital Operations, Healthcare Information Technology (Artificial Intelligence)

**Personal Profile:** A self-motivated and positively driven individual with strong communication skills and fluency in English, Hindi, and Telugu. Creative and curious by nature, with interest in music. Known for being hardworking, adaptable, empathetic, and trustworthy, with excellent teamwork abilities and a quick learning attitude. Committed to personal and professional growth while contributing meaningfully to organizational goals. Actively contributed as an organizing team volunteer for the CAHO SAKCON Conference 2025, assisting in efficient event planning, coordination, and professional delegate engagement.

<b>Name:</b>	Ms. Chitra Lekha Uckoo	
<b>Qualification:</b>	MHM, B. Pharmacy	
<b>Contact Details:</b>	7416881279 <a href="mailto:chitra.lekha.uckoo@gmail.com">chitra.lekha.uckoo@gmail.com</a> <a href="#">in-Chitra Lekha Uckoo</a>	

<b>Clinical Exposure /:</b> <b>Internship</b>	Worked as a Management Intern in Care Hospitals under the Project Management Group for 2 months (May - June, 2025).  <b>Observership</b> Apollo Hospitals & AIMSR (March – May 31, 2025) Gained hands-on exposure across Blood Bank, Engineering, Radiology, and HR. Observed the functioning of Military, Trust and Corporate Hospitals.
<b>Project / Dissertation:</b>	“An Evaluation of Gaps in Compliance with NABH 5th Edition Standards at Gemcare Poulomi Hospital, A S Rao Nagar.”  “Future Ready Healthcare Workforce: A Kap Study on Sustainability Integration In Employability Skill Training.”
<b>Work Experience:</b>	Worked as Analytical intern in Aragen Life Sciences Ltd for 1 month.
<b>Skill Set /:</b> <b>Core Competencies</b>	Requisite knowledge on MS Office tools, Disciplined, Team Coordination, Learning Agility, Time bound, Analytical Skills, Communication, Critical thinking, Presentation, Decision-Making, Problem Solving.
<b>Areas Of Interest:</b>	Hospital Operations, Health care Quality, Hospital Administration.
<b>Personal Profile:</b>	An individual with excellent communication skills, self-motivated and positively determined, fluent in English, Hindi, and Telugu. Received a patent for research project during graduation and volunteered as a core member of the Girls' Safety Club, strengthening mental resilience and social responsibility. Hands-on exposure during the MHM program enhanced critical thinking, problem-solving, and communication skills. Recognized with an Appreciation Award at CAHO SAKCON 2025. A quick learner, empathetic team player, and creative individual who enjoys drawing, nature, and learning new skills like sign language.

<b>Name:</b>	Dr. Yella Sai Tanuja	
<b>Qualification:</b>	MHM, BDS	
<b>Contact Details:</b>	9121031016 saitanuja001@gmail.com	

### **Clinical Exposure /**

**Internship:** Worked as an intern in the Business Development department at Rainbow Children's Heart Institute, Hyderabad for 45 days (01-May-2025 to 15-June-2025)- Compiled and digitalized patient referral data to support the team in improving performance and outreach.

Worked as a Dental Intern at Meghna Institute of Dental Sciences, completing the BDS internship gaining extensive clinical experience and patient care exposure through rotations across diverse dental specialties.

**Project / Dissertation:** A project on “Evaluating the role of physician and institutional referrals in promoting cardiac services at Rainbow Children's Heart Institute.”

A project “Assessment of Discharge Turnaround Time to improve Operational- Efficiency in Hospital IPD”

### **Work Experience:**

### **Skill Set /**

**Core Competencies:** Proficient in MS Office tools with sound knowledge of operations and data management. Strong analytical, problem solving and decision-making abilities with effective communication and interpersonal skills. Versatile, confident and result-oriented, with a proactive approach to teamwork and organizational goals.

**Areas Of Interest:** Hospital Operations, healthcare quality

**Personal Profile:** Possesses excellent communication skills with fluency in English, Hindi, and Telugu. Highly self-motivated, determined, and recognized for being hardworking, trustworthy, empathetic, and a quick learner. Demonstrates strong teamwork capabilities and adaptability in diverse environments. Volunteered as an organizing team member for the CAHO SAKCON Conference, contributing to event coordination and delegate management.

**Name: Dr. Mylaram G Niharika**

**Qualification: MHM, BDS**

**Contact Details: 70345740**

mylaramniharika98@gmail.com



**Clinical Exposure /:** Worked as an intern in the Billing Department at Aster Prime Hospital for 45 days.

Gained practical exposure to hospital billing operations, including preparation of patient bills, Verification of insurance claims. Assisted in discharge billing and payment processing.

**Internship**

worked as a Dental intern at Megna Institute of Dental sciences, Nizamabad with hands on clinical training and patient care exposure across multiple dental specialties

**Project / Dissertation:**

project on “Root cause Analysis of Disallowances in Corporate Billing”

**Work Experience:**

Worked as General Dentist at Sri Snigdha Super Specialty Dental clinic And Implant Centre for one year

**Skill Set /:  
Core Competencies**

Proficient in MS Office applications with strong decision making, critical thinking, multi-tasking and problem-solving skills. Effective in Communication. Quick learner and adaptable.

**Areas Of Interest:**

Operations, Information technology (AI)

**Personal Profile:**

I'm a highly motivated and enthusiastic person with strong interpersonal and communication skills, fluent in English, Hindi and Telugu. Known for being dependable, empathetic and a good team player with a positive attitude. Committed to continuous professional development and contributing effectively towards achieving organizational objectives.

**Name:** MR. KOYYADA ANTONY

**Qualification:** MHM, B. PHARMACY

**Contact Details:** 9059632320, antony12koyyada@gmail.com



**Clinical Exposure /**

**Internship:**

Command on Clinical & Non-Clinical process work flows of various corporate hospitals.

Observed the functioning of Government, Trust and Corporate Hospitals.

**Project / Dissertation:** A Study on Disallowances in Insurance Billing.

**Work Experience:**

**Skill Set /:**

**Core Competencies**

Requisite knowledge on MS Office tools. Decision making, critical thinking, problem solving skills, strong logical, analytical and communication skills, Corporate exposure, Adoptable to any situation, confident, time bound & result oriented.

**Areas Of Interest:** Healthcare Information Technology, Hospital Operations.

**Personal Profile:**

Individual with good communication skills, music, photography and editing lover. Self-motivated, and positively determined individual and can effectively speak in English, Hindi and Telugu. Good at teamwork, hard working, smart, trustworthy, quick learner, empathetic.

**Name:** Dr. KORAMATI SURYA  
**Qualification:** BDS ,MDHM  
**Contact Details:** +9176748 82320  
suryakoramati@gmail.com



### **Clinical Exposure/**

#### **Internship :**

Management Intern, apollo hospital Visakhapatnam - Department of operations for a period of 2 months (May-June,2025)  
Intern, Anil neerukonda institute of dental sciences, Visakhapatnam (April 2021-March 2022)

#### **Project / Dissertation:**

Project on ‘A Study Evaluating Turnaround Time for Patient Discharge at Apollo Hospital, Health City, Visakhapatnam.’

#### **Work Experience:**

General Dentist at Smile Dental Clinic, Visakhapatnam for 8 months (July 2023 – February 2024).

#### **Skill set /**

#### **Core Competencies:**

Possess sound knowledge of healthcare operations and hospital administration.  
Skilled in effective planning, coordination, and optimal resource utilization.  
Proficient in MS Office applications for documentation, reporting, and Presentations.  
Strong communication and teamwork abilities with a focus on maintaining high quality standards.

#### **Areas Of Interest:**

Hospital Operations ,Healthcare Information Technology.

#### **Personal Profile:**

Motivated healthcare professional with a strong interest in healthcare administration and quality improvement. Skilled in coordinating clinical and patient care processes with strong organizational and communication abilities. Fluent in English, Hindi, and Telugu, with proven teamwork and adaptability. Committed to continuous learning and maintaining high professional standards.

**Name:** VINAY KUMAR  
**Qualification:** B.PHARMACY, MHM  
**Contact Details:** 6303934792  
vinaykumarkumari00@gmail.com



### **Clinical Exposure / Internship:**

Worked as management intern at kims hospitals, Kondapur under the project on " Assessing Discharge Turn Around Time (TAT) at KIMS Hospital Kondapur. Observed the process flow at IN PATIENT DEPARTMENT and gained understanding of both clinical and non clinical workflows, including coordination between diagnostics, laboratory, dietician and the nursing department  
I worked as an intern in the Quality Department for NABH surveillance assessment.

### **Project / Dissertation:**

Project on " Assessing Discharge Turn around time at KIMS Hospital Kondapur.

### **Skill Set /Core Competencies:**

Decision-making, critical thinking, problem solving analytical, and communication abilities. A Good team player

### **Areas Of Interest:**

Healthcare information Technology and Hospital operations.

### **Personal Profile:**

Good Communication and Interpersonal Skills, Fluent in English, Telugu and Hindi. Demonstrate strong teamwork and leadership abilities with active participation in socio-cultural activities, Volunteer in CAHO SAKCON Technical Committee. A Passionate Chess and cricket player. Committed to continuous learning and contributing effectively to organizational growth in Healthcare sector.

**Name:** Ms. Narayananam Supriya  
**Qualification:** MHM, B. Pharmacy  
**Contact Details:** 9493047348



### **Clinical Exposure /**

#### **Internship:**

Worked as an Intern in Quality Department at AIMS hospital, jubilee hills under NABH surveillance for about 2 months. I also did an internship under healthcare IT department at Pinnamaneni Siddhartha Institute of Medical Sciences & Research Foundation (May - June, 2025).  
Observership at Apollo Hospitals & AIMS (March – May 31, 2025). Gained hands-on exposure across Credit Billing, Medical Tourism, Emergency, and Laboratory. Observed the functioning of Military, Trust and Corporate Hospitals.

#### **Project / Dissertation:**

Project on “**Assessment of Knowledge, Attitude & Perceptions of Healthcare staff towards EMR Prior to its implementation in a hospital**”.  
**Impact Study;** Impact of Intervention on Bio Medical Waste Management Knowledge Levels Among Nursing Staff of a Teaching Staff of a Teaching Hospital(AIMS).

#### **Skill Set /Core Competencies:**

Requisite knowledge on MS Office tools. Decision making, critical thinking, corporate exposure, Adoptable to any situation, time bound & result oriented.

#### **Areas Of Interest:** Hospital Operations, Healthcare information technology

#### **Personal Profile:**

Individual with better Adaptability skills and enjoys music. Self-driven, optimistic, and proficient in both Telugu and English. Recognized with an Appreciation Award at CAHO SAKCON 2025 for active participation and contribution. Excellent in collaboration, diligent, reliable, fast to pick things up, and empathetic.

<b>Name:</b>	Ms. Ayesha Erum	
<b>Qualification:</b>	MHM / B.Sc (Computer Sciences & Microbiology)	
<b>Contact Details:</b>	+91 9182059156 ayeshaerum7502@gmail.com	

<b>Clinical Exposure /:</b> <b>Internship</b>	<b>Worked as a Management Intern in Aster Prime Hospital</b> under the project “ <i>Cost Reduction through Digital Bills in Hospitals</i> ” for 2 months (May–June, 2025).  Observed billing workflows, analyzed transaction costs, and identified cost-saving opportunities. Suggested workflow changes and digital adoption strategies for operational efficiency.
	<b>45-day Observership at Apollo Hospitals</b> Gained practical exposure in <b>Radiology, Laboratory Services, and Food &amp; Beverage (F&amp;B)</b> departments, understanding departmental workflows, interdepartmental coordination, and patient service processes.
	<b>Hospital Visits (Private, Government &amp; Trust Hospitals)</b> Conducted one-day visits to various hospitals to observe healthcare delivery systems, administrative functions, and patient care practices. Prepared a report and presentation summarizing key findings and comparisons across different healthcare settings.
<b>Project / Dissertation:</b>	Project on “ <i>Impact of Digital Bills on Hospital Efficiency – A Cost Reduction Analysis at Aster Prime Hospital</i> ”.
<b>Skill Set /:</b> <b>Core Competencies</b>	Proficient in MS Office tools (Word, Excel, PowerPoint). Analytical and report-writing skills. Decision-making, problem-solving, and communication, abilities. Adaptable time bound & result-oriented, and efficient in teamwork.
<b>Areas of Interest:</b>	Healthcare Information Technology & Hospital Operations
<b>Personal Profile:</b>	I’m a motivated and curious healthcare management student who enjoys learning about hospital operations and improving healthcare systems. I’ve completed certifications in Basic Life Support, Infection Control, and Surface Cleaning and Disinfection in Healthcare Facilities. I’ve also taken part in events like SAKCON 2025 and the World AMR Awareness Week poster competition, which helped me gain exposure to real healthcare practices. I enjoy reading books, staying organized, and taking initiative in any task I’m given. I’m adaptable, empathetic, and always eager to learn and grow in the healthcare field.

<b>Name:</b>	<b>D.V.SHRUTI</b>
<b>Qualification:</b>	<b>MHM,B.Pharmacy</b>
<b>Contact Details:</b>	<b>+916302826200</b> <b>dvshruti21@gmail.com</b>



**Clinical Exposure / internship:** Worked as management intern in Quality department at Basvatarakam Indo-American Cancer Hospital& Research Institute for 1.5 months (May-june 2025). Gained hands on experience on clinical and non-clinical workflows across Government, Trust and Corporate hospitals. Observed key operations practices in Healthcare IT, IPD, Quality and Housekeeping departments at Apollo Hospitals, Jubilee Hills.

**Project / Dissertation:**

1. A project on “A study on turn around time of day care chemotherapy services under arogyashree scheme at Basvatarakam Indo-American Cancer Hospital& Research Institute”
2. Been a part of group project titled “Future-Ready Healthcare Workforce :A KAP Study on Sustainability Integration in Employability Skill Training”
3. A project on “In-silico studies on various plant derived bioactive compounds as SARS COV2 Protease inhibitors”

**Skill Set /:** Requisite skills in MS office  
**Core Competencies** Quick learner, effective communicator, team player, adaptive to new Challenges, problem solving skills, leadership skills, managerial Skills, critical thinking and data presentation abilities. collaborative project execution (QIMPRO,2025).

**Areas Of Interest:** Operations, Quality and medical tourism.

**Personal Profile:** A highly passionate, determined and empathetic healthcare management professional with a foundation in both hospital administration and pharmaceutical sciences . Eager to grow in a dynamic healthcare environment and committed on continuous learning. Fluent in English, Hindi, Telugu and basic Tamil. An active member of socio-cultural group (AIHA).Volunteered with a social organization called Robinhood Army , which shaped my empathetic approach to service. Certified as Junior Qualitist by Qimpro foundation.

<b>Name:</b>	Ms. Rufaida Fathima
<b>Qualification:</b>	MHM /BSc. Biotechnology
<b>Contact Details:</b>	7095237537 <a href="mailto:Rufaidafathima.hyd@gmail.com">Rufaidafathima.hyd@gmail.com</a>



<b>Clinical exposure:</b>	Completed an observership in Health Check-up, Inpatient Department, Operation Theater, and Human Resource Department, gaining valuable insights into departmental functioning, workflow coordination, and interdepartmental communication. Went for hospital visits where I observed the functioning of Government, Trust and Corporate Hospitals.
<b>Internship:</b>	Worked as an Operations Intern in Aster Prime Hospitals for 2 months (May - June, 2025).
<b>Project:</b>	Project on 'Revenue leakage in pharmacy and diagnostics'
<b>Core Competencies:</b>	Skilled in MS Office applications and have decision making, communication skills , leadership skills , time management skills and adaptability and quick learning .
<b>Areas Of Interest:</b>	Hospital Operations, Health care Quality.
<b>Personal Profile:</b>	An individual with excellent communication skills and a passion for travel. Self-motivated and positively determined, with fluency in English, Hindi, Urdu, and Telugu. Demonstrates strong teamwork and leadership qualities through experience as an NSS volunteer and class representative during undergraduate studies. Volunteered at CAHO SAKCON 2025, organized by the Apollo Institute of Hospital Administration in collaboration with CAHO. Hardworking, trustworthy, empathetic, and a quick learner committed to personal and professional growth.

<b>Name:</b>	Ms. Pujitha K	
<b>Qualification:</b>	MHM, BSc Cardiac Perfusion	
	Technology	

<b>Contact Details:</b>	<b>7893754213</b>
	<a href="mailto:Pujithareddy212@gmail.com">Pujithareddy212@gmail.com</a>

**Clinical Exposure/Internship:** 1) Currently as Intern in Master Health Check-up -Turnaround Time, Apollo Hospitals, Pro-Health, Jubilee hills.

2) Worked as a Management Intern in Apollo Hospitals under Project ICU Step Down Process for 2 months (Sep-

Oct 2025).

3) (Apollo ProHealth)-Khajaguda & Nanakramguda Pharmacy for 15 days.

4) Practical Experience in Cardiac OT (Open Heart Surgeries) For 12 months (June 23-June 24) at NIMS Hospital,Jaipur.

5) Command on Clinical & Non-Clinical process workflows of various corporate hospitals.

**Project / Dissertation:** 1) Project on “The Impact of digital checklists usage On paper consumption” (20% Paper Reduction) for 2 months (May-June,2025) at Pioneer Hospitals, Hasthinapuram.

2) Mini Project: Improvement of discharge summary process.

3) Reducing Code Blue Events with Remote monitoring (Dozee/Vigo)- Malla Reddy Narayana Hospitals, Kompally for 2 months (July-Aug,2025).

**Skill set /**

**Core Competencies:**

Requisite knowledge on MS Office tools, Basic SQL, Power BI concepts.

Presentation and Public speaking experience at academic conferences, Team Leadership and collaborative project execution (QIMPRO,2025), Social media content creation (AIHA, Social Media Group), Communication Skills, Problem-solving & Time Management Skills and Empathy.

**Areas Of Interest:**

Hospital Operations, Hospital Administration, Healthcare Information Technology.

**Personal Profile:**

Individual Passionate and very enthusiastic to work in Hospitals, Fluent in written and spoken English, Hindi, and Telugu for multidisciplinary communication, highly adaptable to new environments, digital tools, and workflow demands in hospitals and Proven leadership abilities in team-based projects, hospital internships, and academic events. Committed to lifelong learning through online courses, workshops, and research in healthcare management. **Best Operations Award** as a student (National Conference, June,2025) at KIMS Hospitals, Sec.

<b>Name:</b>	Ms. Tuniki Amulya Siri
<b>Qualification:</b>	MHM, B.Sc Biotechnology, Genetics, Chemistry.
<b>Contact Details:</b>	+918143972768 amulyatuniki@gmail.com



**Clinical Exposure / internship:** Worked as management intern in operations and quality department at Asian trans care rehabilitation center for 2 months (May-June 2025).  
 Gained hands-on understanding of clinical and non-clinical workflows across Government, Trust, and Corporate hospitals.  
 Observed key operational practices in HR, Medical Records, Maintenance, and Emergency departments at Apollo Hospitals, Jubilee Hills.

**Project / Dissertation:** Project on “Evaluating process flow of in-patient satisfaction survey at Asian transcare rehabilitation center”.  
 Observing day to day operations along with patient satisfaction survey.  
 A study on OPD department of military hospital.  
 A molecular modeling (drug development) Project on “New drug development for lung cancer” from Aravinda BioSolutions (dec 2023- march 2024) modelling a new drug for dacomitinib analogs taking dacomitind as ligand and tyrosine receptor as target includes the converting chemical structure of the ligand using hyper software.

**Skill set / Core Competencies:** Requisite knowledge on MS Office tools and Canva.  
 Decision making, critical thinking, problem solving skills, creative with strong managerial skills, analytical and communication skills, Adoptable to any situation, confident, time bound & result oriented.

**Areas Of Interest:** Healthcare Information Technology, Hospital Operations, Digital Marketing.

**Personal Profile:** A self-motivated and positively determined individual with strong communication skills and fluency in English, Hindi, and Telugu. Passionate about music, dance, and graphology, with a creative edge as a video editor and reel creator in the Social Media Club. Good at teamwork, hard-working, trustworthy, quick learner. Recognized with the Best Volunteer Award at CAHO SAKCON and certified in Soft Skills (NPTEL) and Basic Life Support (Apollo Hospitals). Presented a poster at IICCTAS-2022 and actively participated in national and international conferences. Also awarded for sports achievements in Kho-Kho and Throwball during Tarang Fest at Apollo Health City. Active volunteer in voice for girls health awareness campaign.

## PRASANTHI KUMCHALA

MBA (Hospital Management), Apollo Institute of Hospital Administration  
MS (Microbiology & Immunology) Wright State University, Dayton, OH, USA  
Email: Prasanthikumchala@gmail.com | Phone: +91 81253 15566

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### **PROFESSIONAL SUMMARY**

- Experienced Lab Manager with a strong background in Cancer Research Operations, Procurement and Process optimization.
- Over 12 years of experience managing laboratory inventory, vendor relationships, cold-chain logistics and cross-functional coordination with scientists and clinical teams.
- Skilled in implementing efficient supply systems, maintaining regulatory compliance, and ensuring uninterrupted workflow in high-stakes healthcare environments. Seeking to leverage analytical, operational and leadership skills in Hospital Supply Chain Management.

### **EDUCATIONAL BACKGROUND**

- MBA in Hospital Management - Apollo Institute of Hospital Administration – Osmania University – Hyderabad, India (2024-2026)
- Master of Science, Microbiology & Immunology – Wright State University, Dayton, OH, USA (2012)
- Master of Science, Microbiology – Acharya Nagarjuna University, Guntur, India (2006)
- Bachelor of Science, Microbiology, Biochemistry, Chemistry – Bapatla College of Arts & Science, Andhra Pradesh, India (2004)

### **PROFESSIONAL EXPERIENCE**

- **Lab Manager – The Ohio State University Comprehensive Cancer Center, Columbus, Ohio, USA**  
Department of Cancer Biology & Genetics | Columbus, OH | 06/2018 - 05/2022
- **Lab Manager – The Ohio State University Comprehensive Cancer Center, Columbus, Ohio, USA**  
Department of Hematology & Oncology | Columbus, OH | 10/2015 - 06/2018
  - Oversaw procurement and inventory control systems ensuring uninterrupted supply of materials and equipment.
  - Managed vendor relationships and maintenance contracts to ensure operational readiness and cost-effective supply continuity.
  - Monitored expenses, Purchasing, Inventory management, overseeing daily laboratory operations.

- Ensured regulatory compliance and process standardization, assisted timely audits and documentation as needed (Protocols, amendments, SOP's, staff training etc).
- **Clinical Research Manager in Hospital Research Laboratory**
- Worked on multiple international clinical trials contributing to global collaborative research on acute graft-versus-host disease.
- Coordinated and managed end-to-end sample workflows across international sites ensuring timely and accurate collection, processing, labeling and storage of patient samples in compliance with global study protocols and regulatory standards.
- Oversaw biobank inventory and long-term sample storage, and distribution to global research partners, ensuring traceability, quality and efficient sample management using hospital supply chain principles.
- Collaborated with clinical coordinators, investigators, and hospital departments to synchronize clinical operations with research requirements and ensure uninterrupted material flow.

▪ **Assistant Lab Manager & Research Assistant - The Ohio State University Comprehensive Cancer Center, Columbus, Ohio, USA**  
Department of Cancer Biology & Genetics | Columbus, OH | 12/2012 - 10/2015

- Ordering lab supplies and maintaining the inventory and store management. Managed liquid nitrogen and cryostorage tanks.
- Provided support services to researchers. Implemented policies, procedures, and standards for lab operations to ensure the quality control of the laboratory and compliance with biological safety standards as per regulations.
- Research:
- Identified tumor-associated signatures that will allow us to define new Central Nervous System cancer diagnostic and prognostic biomarkers.
- Innovate gene therapies for Chronic Lymphocytic Leukemia.
- Identified specific miR signature to distinguish lynch syndrome from sporadic microsatellite unstable colorectal carcinomas.
- Studied and identified the roles of miR -31, miR-150 and PTEN in human colorectal cancer to identify new tumorigenic pathways.

▪ **Research Assistant - Wright State University | Dayton, Ohio, USA | 2010 - 2012**

- Studied MHC class I expression in murine fibroblast and keratinocyte cell lines infected with Herpes Simplex Virus-1 (HSV-1).
- Conducted Flow Cytometry, Immunofluorescence staining, and statistical analysis using Sigma Plot software.

- **Microbiology Executive – Virchow Biotech Private Ltd. | Hyderabad, India | 05/2006 – 05/2008**
  - Managing microbiology lab operations, sampling, testing, media preparation, and sterilization, cfu counting, evaluation and trend analysis, screening staining of pathogens, characterization, and maintenance of ATCC/MTCC cultures.
  - Modified/created the standard testing procedures in reference to various standard pharmacopeia as a QC coordinator.
  - QA documentation and Stability studies

## **PUBLICATIONS**

- “Prospective two center study of CD38 bright CD8+ effector memory T-cells as a predictor of acute GVHD”. Khandelwal, p., Chaturvedi, v., Owsley, E., Efebera, Y.A., Choe, H., Bostic, M., Kumchala, p., Rajgolikar, G., Ranganathan, P., Garzon, R., Lake, K., Litts, B., Duell, A., Elder, P., Davies, S., Lane, A., Jordan, M., Vasu, S., Devine, S., Marsh, R., Transplantation Reports 2022.
- “Serum MicroRNA-155 level in Acute Graft-Versus-Host-Disease (aGVHD) in Patients Undergoing Allogeneic Hematopoietic Stem Cell Transplant (allo-HSCT)”, Efebera YA Ruppert AS, Ngankeu A, Garman S, Kumchala P, et al. Int J Bone Marrow Res. 2019
- “The Long Non-Coding RNA HOXB-AS3 Regulates Ribosomal RNA Transcription and Is a Novel Therapeutic Target in NPM1-Mutated Acute Myeloid Leukemia”. Papaioannou, D., Petri, A., Dovey, O. M., Terreri, S., Wang, E., Collins, F. A., Woodward, L. A., Walker, A. E., Nicolet, D., Pepe, F., Kumchala, P., Bill, M., Walker, C. J., Karunasiri, M., Mrózek, K., Gardner, M. L., Camilotto, V., Zitzer, N., Cooper, J. L., Cai, X., Garzon, R. Nature communications. 2019
- “A DIFFERENTIALLY EXPRESSED SET OF MICRORNAs IN CEREBRO---SPINAL FLUID (CSF) CAN DIAGNOSE CNS MALIGNANCIES” Drusco, A., Bottoni, A., Lagana, A., Acunzo, M., Fassan, M., Cascione, L., Antenucci, A., Kumchala, P., Vicentini, C., Gardiman, M. P., Alder, H., Carosi, M. A., Ammirati, M., Gherardi, S., Luscri, M., Carapella, C., Zanesi, N. Croce, C.M., Oncotarget. 6, 25, p. 20829-20839 11 p. 2015
- The long journey of TCL1 transgenic mice: lessons learned in the last 15 years. Pekarsky Y, Drusco A, Kumchala P, Croce CM, Zanesi N. Gene Expr. 2015
- “MHC class I expression in murine fibroblast and keratinocyte cell lines during the first twenty-four hours of Infection with Herpes Simplex Virus-1 (HSV-1)”, 2012.
- “Communicating Safety” article in newsletter, EHS department, Wright state university, 2011.

<b>Name:</b>	Ms.Amreen Begum
<b>Qualification:</b>	MHM, MBA( Finance), B.com (Hons)
<b>Contact Details:</b>	9390189851 syed.amreenbegum22@gmail.com



**Clinical Exposure/  
Internship :**

Completed 2-month internship in the OPD at Germanten Hospital. Gained hands-on exposure to patient registration, record management, and coordination of outpatient services. Observed hospital workflow, patient inflow-outflow management, and NABH quality assurance practices to understand real-time healthcare operations in quality department.

**Project / Dissertation:**

Project in the OPD Department at Germanten Hospital. The study focused on patient flow management, registration process, documentation, and coordination of OPD operations. Gained practical exposure to hospital functioning, time management, and quality assurance practices.

**Work Experience:**

Possess 1 year of corporate core finance experience supporting underwriting decisions, budgeting, accounting, and financial documentation. Skilled in financial management, cost control, and analytical reporting to support administrative decision-making. Completed internship at Germanten Hospital in the OPD and Quality Department. Gained exposure to patient flow management, registration and record maintenance, and coordination of daily OPD operations. Observed NABH quality assurance standards, documentation protocols, and hospital process improvement practices.

**Skill set /**

**Core Competencies:**

Knowledge of NABH standards, internal audits, quality indicators, documentation management, and process improvement. Experienced in hospital operations including admission-discharge procedures, patient coordination, and resource optimization. Skilled in financial planning, budgeting, billing, and hospital revenue cycle management. Proficient in MS Office applications, data interpretation, and hospital information systems (HIS). Strong communication, leadership, problem-solving, and organizational skills. Adaptable, detail-oriented, and committed to ensuring excellence in healthcare.

**Areas Of Interest:**

Health care Quality,, health care operations ,Health care Finance, health care Information technology

**Personal Profile:**

Motivated and detail-oriented professional with a strong background in Finance and Healthcare Management. Seeking an opportunity to grow with a professional healthcare organization where I can apply my knowledge in financial management, hospital operations, and quality assurance. Dedicated to improving efficiency, patient satisfaction, and overall organizational performance through continuous learning and teamwork.

**Name:** Ms. BOYA RATNA PRABHA

**Qualification:** MHM, BSc life sciences

**Contact Details:** 9581485588

Ratnaprabha0177@gmail.com



**Clinical Exposure:** Worked as an Intern in star hospitals in operations department.

**Internship:** Completed one-month internship at Star Hospitals Nanakramguda, Hyderabad.  
Observed the functioning of Government, Trust and Corporate Hospitals.

**Project / Dissertation:** Project on “A Study on Patient Satisfaction in ICU At Star Hospitals, Nanakramguda.”

**Work Experience:** Fresher

**Skill set /**

**Core Competencies:** Requisite knowledge on MS Office tools, Decision making, critical thinking, problem solving skills, strong logical, analytical and communication skills, Corporate exposure, Adoptable to any situation, confident, time bound & result oriented.

**Areas of Interest:** Healthcare Information Technology, Hospital Operations, Hospital Administration, Health care Quality.

**Personal Profile:** Individual with good communication skills, music and dance lover, graphology enthusiast. Self-motivated, and positively determined individual and can effectively speak in English, Hindi and Telugu. Good at teamwork, hardworking, smart, trustworthy, quick learner, empathetic. Best Volunteer Award in CAHO SAKCON.

**Name:** **Mr. CHINTALA ANIL REDDY**

**Qualification:** MHM(Masters in hospital management), Bachelor of Pharmacy

**Contact Details:** 8096630542

chintalanilreddy1999@gmail.com



**Clinical Exposure:** Worked as an Intern in Apollo hospitals in operations department.

**Internship:** Completed Forty five days internship at Apollo Hospitals Jubilee hills Hyderabad.

Observed the functioning of Government, Trust and Corporate Hospitals.

**Project / Dissertation:** 1. Project on “A Study on patient Satisfaction in Inpatient department at Apollo Hospitals, Jubilee hills”

2. Worked on project HPCL, Method development and validation for the estimation of monoxide in bulk and pharmaceutical dosage form, and provided valuable insights.

**Work Experience:** Fresher

**Skill set /**

**Core Competencies:** Requisite knowledge on MS Office tools, Decision making, critical thinking, problem solving skills, strong logical, analytical and communication skills, Corporate exposure, Adoptable to any situation, confident, time bound & result oriented.

**Areas of Interest:** Healthcare Information Technology, Hospital Operations, Hospital Administration, Health care Quality , Pharmaceutical Management.

**Personal Profile:** Individual with good communication skills, music and Dance lover, graphology enthusiast. Self-motivated, and positively determined individual and can effectively speak in English, Hindi and Telugu. Good at teamwork, hardworking, smart, trustworthy, quick learner, empathetic. Best Volunteer Award in CAHO SAKCON.

**Name:** **Dr. ARE MANGESH**  
**Qualification:** **MHM, BPT**  
**Contact Details:** **7337076634.**  
**malipatelmangesh@gmail.com**



#### **Clinical Exposure /**

**Internship:** Worked as a Management Intern in **Citizens Specialty** hospital under the Department of Operations and was engaged in the department Project Management for period of 2 months (May – June)  
Command on Clinical & Non-Clinical process / workflows of various corporate hospitals.  
Observed the functioning of Government, Trust and Corporate Hospitals.

**Project / Dissertation:** Project on "A Study on patient flow management in the OPD".

**Work Experience:** Working as a physiotherapy home care in **Apollo hospital, KIMS hospital** (2023-present).  
Worked as an Associate physiotherapist at Arjun Physiotherapy and Rehabilitation clinic - 6 months  
Worked as an intern in multiple hospitals (**ESI Hospital, Tata AIG, Smiles Foundation, MNR Hospital**) – 6 months

**Skill Set /:** Requisite knowledge on **MS Office** tools, **POWER BI**, SDLC concepts.

**Core Competencies:** Decision making, critical thinking, problem solving skills, strong logical, analytical and communication skills, corporate exposure, Adoptable to any situation, confidence, time bound & result oriented.

**Areas of Interest:** Healthcare Information Technology, Hospital Operations, Health Insurance

**Personal Profile:** Good communication skills, music and sports lover, graphology enthusiast.  
Self motivated, and positively determined individual and can effectively speak in English, Hindi and Telugu Marati. And as a person with good clinical knowledge, I am good at teamwork, hardworking, smart, trustworthy, quick learner, empathetic. Best Volunteer Award in CAHO SAKCON.

<b>Name:</b>	Mr. Anudeep Aare
<b>Qualification:</b>	MHM, BBA
<b>Contact Details:</b>	7893938328 anudeepaare@gmail.com



### Clinical Exposure /

**Internship:** Worked as Operations Intern at ***Rainbow Children's Hospitals, Hyderabad*** (May–June 2025) as part of MHA curriculum. Learned about pediatric OPD workflows including patient flow, registration, billing, and documentation. Gained exposure to IQVIA HIS for appointment scheduling and patient data handling. Contacted ~1000 parents to coordinate vaccination appointments.

Also completed a rotational observership at ***Apollo Hospitals, Hyderabad*** covering Engineering, Quality (MRD), and Laboratory departments; learned about hospital infrastructure, NABH documentation, and diagnostic workflows.

**Project / Dissertation:** Project on “A Study on Factors Influencing Parental Opt-Out from Infant Vaccination Services at Rainbow Children’s Hospital”

### Work Experience:

No prior full-time work experience. Completed academic internships and observerships as part of the MHA curriculum.

### Skill Set /

### Core Competencies:

Proficient in MS Office and Hospital Information Systems (HIS).  
Strong in hospital operations, workflow analysis, and quality processes.  
Skilled in decision-making, problem-solving, and research.  
Possess analytical thinking, clear communication, and adaptability.  
Confident, disciplined, and result-oriented.

### Areas Of Interest:

Healthcare Quality and Healthcare Information Technology.

### Personal Profile:

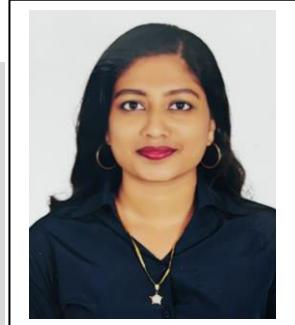
Self-motivated and disciplined individual with good communication skills in English, Hindi, and Telugu. Quick learner with strong analytical ability and interest in healthcare quality and technology. Empathetic, trustworthy, and committed to continuous improvement. **Secured 2nd Prize in Poster Presentation at CAHO SAKCON 2025.**

**NAME: Ms. AKSHITA MULKI**

**QUALIFICATION: MHM, B.Sc. Life sciences**

**CONTACT DETAILS: 6304294844**

[Akshita17mulki@gmail.com](mailto:Akshita17mulki@gmail.com)



**CLINICAL EXPOSURE/INTERNSHIP:**

Worked as a Quality Intern in Apollo Institute of Medical Sciences and Research for NABH Reassessment for 6 months (October 2025- March 2026).

Worked as a Quality Intern at Continental Hospitals, Hyderabad, in the Quality department for 2 months (May – June, 2025).

Good Command on clinical and non – clinical work flows of various departments in hospitals with managerial skills.

**PROJECT / DISSERTATION:** Project on “Future Ready Healthcare Workforce – A KAP Study on Sustainability Awareness Among Staff”

Project on “Prescription Bounces in Hospital Pharmacy”

**WORK EXPERIENCE:** Strong internship experience in Healthcare Quality for 8 months.

**SKILL SET / CORE COMPETENCIES:** Requisite knowledge on MS Office tools, confident, team management, leadership role, Decision making, critical thinking, problem solving skills, logical and analytical thinking, communication skills, situation flexible, spontaneous, time bound & result oriented

**AREAS OF INTEREST:** Health care Quality, Medical Tourism, Digital Marketing, Hospital Administration.

**PERSONAL PROFILE:** Versatile and driven healthcare management professional with a strong foundation in quality management, healthcare operations, and patient experience. Fluent in English, Hindi, and Telugu and possess excellent communication, analytical, and leadership abilities. Known for being trustworthy, empathetic, best volunteer, organizing stage committee member in CAHO SAKCON 2026 and self-motivated individual with a passion for learning, collaboration, and driving impactful change in healthcare delivery and organizational performance. I excel as a positively determined and goal-oriented individual. Alongside, I deeply enjoy being a singer, skater, and badminton player, and I'm passionate about writing research articles, pencil sketches, and paintings, which truly drive my creativity, focus, and balanced personal growth.

**Name:** **Besam Mahesh**  
**Qualification:** **MDHM, B.Com**  
**Contact Details:** **9963549328**  
**9963549328mass@gmail.com**



### **Clinical Exposure /**

**Internship:** Management Intern, Sri Srinivasa ENT Care and research institute - Outpatient department for a period of two months (May-June,2025)

**Project / Dissertation:** A Study on “Evaluating Patient Loyalty and Satisfaction in the OPD Department Using Net Promoter Score (NPS)”

**Work Experience:** Worked as billing incharge at Sri Srinivasa ENT Care and research institute for 2 years (2022-2024)  
Working as Assist MOD at Mahavir hospital and research Centre

### **Skill Set /**

**Core Competencies:** Good knowledge of healthcare operations and hospital management  
Skilled in planning, coordination, and resource management  
Proficient in MS Office tools for documentation and presentations  
Strong in communication, teamwork, and maintaining quality standards

**Areas Of Interest:** Hospital Administration, Hospital Inventory, Pharmaceutical inventory.

**Personal Profile:** Enthusiastic and dedicated healthcare professional with a strong interest in healthcare administration and service quality, with focus on bridging the gap between clinical practice and patient care. Possesses strong organizational and communication skills with ability to work effectively in teams. Fluent in English, Hindi, and Telugu, enabling effective interaction with people from diverse backgrounds. Committed to continuous learning, adaptability and maintaining professionalism in all tasks

<b>Name:</b>	<b>Mr. Golla Naveen</b>	
<b>Qualification:</b>	<b>MHM, BSc Life Sciences, BA Public Administration</b>	
<b>Contact Details:</b>	<b>8328612530 naveenyadav5647@gmail.com</b>	

**Clinical Exposure /**

**Internship:** Command on Clinical and Non-Clinical work flows of corporate hospitals.  
Observed the functioning of Apollo Hospitals and Apollo Institute of Medical Science and Research during 1 month of observatory ship.

**Project / Dissertation:** Project on “Root cause analysis of LAMA cases in Emergency department” at Malla Reddy Narayana Multispecialty Hospital, Hyderabad  
Impact study on Remote Vital Monitoring Devices at Malla Reddy Narayana Multispecialty Hospital, Hyderabad.

**Work Experience:** MOD at Malla Reddy Narayana Multispecialty Hospital, Hyderabad  
(Sept 2020 – present)

**Skill Set /**  
**Core Competencies:** Strong knowledge of hospital operations and patient service management  
Skilled in billing process optimization and financial counselling  
Experience in P&L monitoring and resource utilization  
Effective in team management and interdepartmental coordination  
Proficient in preparing daily operational reports and performance tracking

**Areas Of Interest:** Hospital Operations, Hospital Administration.

**Personal Profile:** Dedicated and result-oriented professional with experience in hospital operations and patient service management. Skilled in decision-making, critical thinking, and team handling with a focus on maintaining smooth hospital workflows. Strong in communication, coordination, and ensuring patient satisfaction and service quality. Fluent in English, Hindi and Telugu. An enthusiastic traveller with a keen interest in exploring new places and learning

through experiences. Committed to adaptability, continuous learning, and professionalism in all aspects of work.

<b>Name:</b>	Ms. Cherala Komal Rani	
<b>Qualification:</b>	MHM, B.Sc (Biotechnology)	
<b>Contact Details:</b>	8341973521 cheralakomalrani@gmail.com	

**Clinical Exposure / Internship:** Worked as a Management Intern in Prasad Hospitals under Patient Centered Care for 2 months (May - June, 2025). Gained hands on exposure to hospital administration and patient care protocols.

**Project / Dissertation:** Project on “Enhancing Patient-Centered Care” at Prasad Hospitala, Manikonda. Assisted in conducting patient satisfaction surveys to assess service quality, communication, and over all patient satisfaction. Participated in data collection and analysis of patient feedback to identify key factors influencing satisfaction

**Work Experience:** Working as Pre-Authorization Analyst at Infinx Healthcare Pvt.Ltd., from March 2024. Worked in collaboration with revenue cycle management (RCM) team to prevent claim denials and support smooth billing process.

**Skill set / Core Competencies:** Strong Knowledge of U.S. Health care insurance procedures, medical terminology, and payer policies. Achieved consistent targets for accuracy and turnaround time in pre-authorization processing. Requisite knowledge on RCM, MS Excel tools, and MS Word. Decision making and critical thinking, Problem solving and analytical skills, Leadership and Team Management, Adaptability and Flexibility.

**Areas of Interest:** Health Insurance and Hospital Administration.

**Personal Profile:** Individual with good communication skills, music and dance lover, graphology enthusiast. Self-motivated, and positively determined individual and can effectively speak in English, Hindi and Telugu. Good at teamwork, hardworking, smart, trustworthy, quick learner, empathetic.

<b>Name:</b>	<b>Ms. PALYAM TULSIRAM SWARNA</b>	
<b>Qualification:</b>	MHM, / B.Sc.MLT	
<b>Contact Details:</b>	<b>7842553202/7075953202</b>  Swarnapt.303@gmail.com	

<b>Clinical Exposure / Internship:</b>	Clinical training done in SRRITCD(fever hospital) for 1year in 2011 and enrolled with TS Paramedical Board with Reg no:05102/MLT/TSPMB.  Worked as a Intern in Kamineni Hospitals in Laboratory departments for 6 months Sep 2013- March 2014.  Command on Clinical process / work flows on sample Processing,TAT,NABL quality indicators maintainece in an corporate hospital Laboratory.  Observed the functioning on Health checks for payments and cashless process for ipd and opd investigations.
<b>Project / Dissertation:</b>	Project on “Costing study on Ophthalmic surgical procedures”  A study on utilization of consumables in Operation Theater in a 20 bedded hospital.
<b>Work Experience:</b>	Working as Lab Incharge and with Multiple roles as a floor incharge,Counseler,Patient Care services in Solis Eye care Hospitals from May 2017.  Worked with Vasan Eye care Hospitals as a Lab Technician for 2years (April 2015 to April 2017)

**Skill set / Core Competencies:** Requisite knowledge on MS Office tools,ERP Tally.

Decision making, critical thinking, problem solving skills, strong logical, analytical and communication skills, Corporate exposure, Adoptable to anysituation, confident, time bound & result oriented.

**Areas Of Interest:** Hospital Operations, Hospital Administration, Health care Quality,Patient Care services.

**Personal Profile:** A highly motivated and detail-oriented Laboratory Technician with 10+ years of experience in a high-volume clinical diagnostics setting. Proven expertise in performing complex analytical testing, operating and maintaining automated instrumentation, and ensuring strict adherence to SOPs, GLP/GMP, and safety protocols. Skilled in data analysis, quality control, and troubleshooting technical issues to maintain workflow efficiency and deliver accurate results. Seeking to leverage technical proficiency and commitment to quality in a challenging role.

**Name: CHAWAN PRIYANKA**

**Qualification: MHM, BSC.NURSING**

**Contact Details: 9391630311, chouhanpia47@gmail.com**



**Clinical Exposure /Internship:**

Worked as a Intern in Sanrohi Hospital, Zaheerabad under the project for 45 Days (May/01/2025-June/15/2025). Observed Collected and analyzed data on types and causes of medication errors (prescription, dispensing, and administration errors). Interacted with nurses, pharmacists, and physicians to understand workflow and communication gaps. Gained exposure to hospital drug policies, standard treatment protocols, and error reporting systems.

**Project / Dissertation:** A study on medication errors at Sanrohi hospital

**Skill Set / Core Competencies:** Data management skills, Communication and Coordination skills, Decision making skills.

**Areas Of Interest:** Hospital Administration, Healthcare Information Technology

**Personal Profile:**

An individual with good communication skills, music and dance lover ,Self-motivated, and positively determined individual and can effectively speak in English, Hindi and Telugu. Good at teamwork, Hard Working, smart, trustworthy, quick learner, empathetic.

# BIODATA

**Name:** Ms. Neeraja Gudedi

**Qualification:** Masters in Hospital Administration

Bachelors in Medical Lab Technician [BSC MLT]

**Contact Details:** +91 7893239216

**MAIL ID:** [neerajachowdary0001@gmail.com](mailto:neerajachowdary0001@gmail.com)

**LINKED IN ID:** <https://www.linkedin.com/in/neeraja-chowdary-659068329>



## Clinical Exposure / Internship

- Currently working as an intern in the Operations Department on the CABG Package at Apollo hospitals, jubilee hills, Hyderabad.
- 1-month KYH [know your hospital] observation ship at Apollo hospitals in various departments like Quality, chemotherapy, ICU, CSSD
- Observed the functioning and process flow of Government, Trust and Corporate Hospitals.

## Project / Dissertation

- A project on developing key performance indicators [KPIs] on outpatient department at Medigo Multispecialty hospital, Tirupathi
- A project on CABG Home care services at Apollo Hospitals, focusing on patient satisfaction
- A project on fond farewell [discharge process and review/ follow up], Apollo Hospitals

## Work Experience

- Worked as a Medical coder at pro 1 health, Chennai from September 2023 to May 2024
- During under graduation, I posted in various departments of clinical laboratory Departments including Microbiology, pathology, biochemistry, phlebotomy from SVRRGH Hospital, Tirupathi

## Skill set / Core Competencies

- Proficient in MS Office tools (Word, Excel, PowerPoint)
- Time Management, Decision making, critical thinking, problem solving skills, strong communication skills, corporate exposure, Adoptable to any situation and confidence

### **Areas Of Interest**

- Hospital Operations, Health care Quality

### **Personal Profile**

- A self-motivated and adaptable individual with strong communication skills and proficiency in English, Telugu, Tamil. A quick learner with a positive attitude and empathetic nature, recognized with the CAHO SAKCON committee member

**Name:** **Mr. Pranav Muthyala**

**Qualification:** **MHM / B.com**

**Contact Details:** **9390668061**

[pranavmuthyala10469@gmail.com](mailto:pranavmuthyala10469@gmail.com)



### **Clinical Exposure /**

**Internship:** Completed a two-month Management Internship (May–June 2025) at Apollo Hospitals under the Project Management.

Gained understanding of clinical and non-clinical processes and workflow of major corporate hospitals. Observed and analyzed the operational structures of Government, Trust, and Corporate Hospitals.

### **Project / Dissertation:**

Completed project on “Vendor Selection and Performance Rating (VPR)” at Apollo Hospitals, Jubilee Hills, focusing on evaluating vendor performance and improving procurement efficiency.

### **Work Experience:**

#### **Skill Set /: Core Competencies**

I have a good working knowledge of MS Office tools. I possess strong decision-making, critical thinking, problem-solving, and analytical skills. My corporate exposure has helped me develop effective communication skills, confident, time-bound, and result-oriented approach to work.

#### **Areas Of Interest:**

Healthcare Information Technology, Hospital supply chain management.

#### **Personal Profile:**

I am an individual with strong communication skills and a passion for music, writing, and Dslr Photography. I am self-motivated, positively determined, and fluent in English, Hindi, and Telugu. Known for being hardworking, smart, trustworthy, empathetic, and a quick learner, I work well in teams and adapt easily to new environments. I was also honored with the Best Volunteer Award at CAHO SAKCON.

<b>Name:</b>	Ms. Khadija Zobiya		
<b>Qualification:</b>	MHM, B.Com		
<b>Contact Details:</b>	8125873148 Khadijazobiya3@gmail.com		
<b>Clinical Exposure / Internship:</b>	<p>Worked as an Intern in the Supply Chain Management Department at Apollo Hospitals, Jubilee Hills. Gained exposure to procurement process, inventory utilization, vendor coordination and stock movement.</p> <p>Observed and understood workflows in MRD &amp; Ambulance Department (Apollo hospitals) and IPD &amp; CSSD (AIMSR).</p> <p>Visited Army Hospital, KIMS and Durru Shehvar Hospital for operational exposure to semi-government, corporate and trust hospital systems.</p>		
<b>Project / Dissertation:</b>	<p>Project on “Strategic Inventory Management and Classification – A Study of Procurement and Stock Optimization at Apollo Hospitals, Jubilee Hills.”</p> <p>Conducted ABC / FSN inventory analysis and suggested optimization opportunities to reduce wastage and improve material availability.</p>		
<b>Work Experience:</b>	<p>Fresher (Internship &amp; observership experience mentioned above)</p>		
<b>Skill set / Core Competencies:</b>	<p>Proficient in MS Office (Excel, Word, PowerPoint), Able to use basic Excel functions ( Pivot tables, Lookup functions), Corporate exposure through internship in a multi-specialty hospital, Strong analytical and logical thinking, Good verbal &amp; written communication skills, Systematic and organized approach to completing tasks, Fast learner and adaptable to new processes, Time management and ability to follow instructions accurately.</p>		
<b>Areas Of Interest:</b>	<p>Healthcare Quality, Healthcare Information Technology, Healthcare Finance , Hospital Administration.</p>		
<b>Personal Profile:</b>	<p>Motivated MHM postgraduate with practical exposure to hospital departments through internship and observership. Gained understanding of supply chain processes, inventory documentation, and basic hospital operations. Skilled in Advanced Excel and MS Office with a commerce background that supports financial understanding. A quick learner with a disciplined work approach and a strong interest in Healthcare IT, Healthcare Quality, Healthcare Finance and Hospital Administration- related roles.</p>		

**Name:** **Dr. Mada Saipriya**

**Qualification:** **MHM, BDS**

**Contact Details:** **7702987261**

**Mail ID:** **saipriya0897@gmail.com**



#### **Clinical Exposure /**

**Internship:** Worked as an Intern in Gleneagles Aware hospital under the Project “Advancing sustainable solutions in Biomedical Waste management converting operational challenges into strategic opportunities” (May - June, 2025).  
Observership at Apollo Hospitals & AIMSR (March – May 31, 2025) Gained hands-on exposure across ICU Wards, Aarogyasri, Quality, and Physiotherapy. Observed the functioning of Military, Trust and Corporate Hospitals.  
Worked as an intern in Chadalawada Krishna Teja institute of Dental sciences & Research for about 1 year.

**Project / Dissertation:** A project on “**Advancing sustainable solutions in Biomedical Waste management converting operational challenges into strategic opportunities**”

**Work Experience:** Worked as a dentist at **Bharath Dental clinic**, Railway Kodur for 9 months.

#### **Skill Set /: Core Competencies**

Proficient in MS Office. Quick learner, adaptable, confident with strong logical thinking and communication. Time bound and result oriented.

**Areas Of Interest:** Hospital operations, Digital marketing

**Personal Profile:** A strong, self-motivated and enthusiastic person with good communication skills. Fluent in English and Telugu. Recognized with an Appreciation Award at CAHO SAKCON 2025 for active participation and contribution. Also got an appreciation from QIMPRO for an impactful study. Well known for being adaptable, hardworking and timebound. Quick learning, committed to personal and professional growth while contributing to organizational goals

<b>Name:</b>	N. Mounika	
<b>Qualification:</b>	Masters in Hospital Administration	
	Bachelors in Life Science [BSC (BZC)]	
<b>Contact Details:</b>	+918555068321	
<b>Mail ID:</b>	<a href="mailto:mounikanenavath04@gmail.com">mounikanenavath04@gmail.com</a>	

**Clinical Exposure/ Internship:** Worked as a Management Intern at Gleneagles aware hospital under Outpatient Department for 2 months (May – June). Learned functioning and process flow of hospitals.

**Project/Dissertation:** Project on Waiting Time (TAT) Analysis in outpatient department at Gleneagles aware Hospitals, L.B. Nagar.

**Skill Set/ Core Competencies:**

- Requisite knowledge on MS Office tools
- Time Management, Critical thinking, problem solving skills, strong communication skills, corporate exposure, Adoptable to any situation, time bound oriented.

**Areas of Interest:** Hospital Operations, Hospital Administration, Health care Quality.

**Personal Profile:** Self motivated individual with good communication skills and can effectively speak in English, Hindi, Telugu. Good at teamwork, hard working, quick learner, empathetic. Best Volunteer Award in CAHO SAKCON.

<b>Name:</b>	Ms. Darielli Anusha
<b>Qualification:</b>	MHM, B.Sc Microbiology, Genetics, Chemistry.
<b>Contact Details:</b>	+91 9110578913 Dariellianusha11@gmail.com



**Clinical Exposure / internship:** Worked as management intern in operations and quality department at Gemcare poulomi hospital for 2 months (May- June 2025). Gained hands-on understanding of clinical and non-clinical workflows across Government, Trust, and Corporate hospitals. Observed key operational practices in Nursing, Medical Records, Insurance, and Bio Medical departments at Apollo Hospitals, Jubilee Hills. B.Sc Final Internship (Genetic Counseling) Participated in patient counseling and awareness sessions related to Thalassemia and genetic testing pathways. Artificial Intelligence in Healthcare Remote Internship (setwin, Telangana Govt. Exposure to AI-based hospital workflow automation, digital health systems, HIS, telemedicine workflows, and data interpretation in healthcare

**Project / Dissertation:** Project on “A study on patient satisfaction in the inpatient department”. Observing day to day operations along with patient satisfaction survey. A study on ICU department of Arete hospital. CRISPR-Cas9 Based Genetic Modification Study (Academic Research) Understanding gene editing mechanisms and therapeutic application models.

**Core Competencies:** Requisite knowledge on MS Office tools and Canva. Decision making, critical thinking, problem solving skills, creative with strong managerial skills, analytical and communication skills, Adoptable to any situation, confident, time bound & result oriented.

**Areas Of Interest:** Healthcare Information Technology, Hospital Operations, Quality

**Personal Profile:** A self-motivated and positively determined individual with strong communication skills and fluency in English, Hindi, and Telugu. Passionate about music, dance, and graphology, with a creative edge as a poster making in the Social Media Club. Good at teamwork, hard-working, trustworthy, quick learner. Recognized with the Best Volunteer Award at CAHO SAKCON and certified in Soft Skills (NPTEL) and Basic Life Support (Apollo Hospitals). Also awarded for sports achievements in Thug of war and Throw ball during Tarang Fest at Apollo Health City.

<b>Name:</b>	Ms. Vani Davuri
<b>Qualification:</b>	MDHM, BDS / B.Sc (Life Sciene)
<b>Contact Details:</b>	9963261493 davurivani@gmail.com



**Clinical Exposure /** Maintaince, Administration and Operations Management-Intern

- Oversaw surgical scheduling, staff coordination, and instrument availability to maintain seamless OT operations.
- Supervised sample registration, reporting, and lab inventory while ensuring timely testing and accurate documentation.
- Monitored maintenance of medical equipment, electrical and mechanical systems to ensure uninterrupted hospital operations.
- Managed patient admissions, scheduling, and discharge activities in the Day Care unit, ensuring seamless operations and high-quality patient care.

**Internship:** Operating the Emergency Department at Rainbow Hospitals.  
Managed patient flow, registration, and staff coordination to ensure efficient and timely emergency services.

**Project / Dissertation:** Project on “Project on time and motion in emergency Department”.  
A study on time and motion in emergency department and observation of pediatric patient flow in emergency department

## Work Experience:

### Skill set /

### Core Competencies:

Requisite knowledge on MS Excel tools, and MS Word.  
Decision making, critical thinking, problem solving skills, Decision making and critical thinking, Strong logical and analytical skills, Leadership and Team Managemnet, Adaptability and Flexibility.

### Areas Of Interest:

Hospital Operations & Patient Flow Management Quality Management, Patient Safety & NABH Compliance Healthcare Administration & Strategic Planning.

### Personal Profile:

Individual with good communication skills, music and dance lover, graphology enthusiast. Self-motivated, and positively determined individual and can effectively speak in English, Hindi and Telugu. Good at teamwork, hard working, smart, trustworthy, quick learner, empathetic.

**Name:** Ms. Likitha Biradar

**Qualification:** MHM, BBA

**Contact Details:** 8919164902



### **Internship:**

Worked as a Management Intern at Shettys's apex hospital under the Out-patient Department for 2 months (May - June 2025). Gained exposure to workflows.

### **Project :**

Project on 'Out-Patient Waiting Time Analysis'.

A study conducted to analyze the waiting time and improve patient flow management.

### **Work Experience:**

Worked as SEO Executive at Aditya Music India Pvt. Ltd., Hyderabad (Dec 2022 – May 2024).

Worked as Digital Marketing Intern at Verzeo Ed-Tech, Bangalore (Mar 2021 – Aug 2021).

### **Skills:**

Proficient in MS Office tools, digital marketing, and SEO concepts. Strong communication, analytical, and problem-solving skills. Capable of handling both clinical and administrative workflows. Adaptable, confident, and result-oriented professional.

### **Areas of Interest:**

Hospital Operations, Healthcare Quality, Hospital Administration, Digital Health Management.

### **Personal Profile:**

A self-motivated individual with excellent communication skills. Enthusiastic learner, team player, and adaptable to any environment. Fluent in English, Hindi, Telugu, and Kannada. Listening Music and dancing enthusiast, with an interest in digital media.

# Akhila Thummalapally

Hyderabad | akhilamanepally.13@gmail.com | 9347764490

## MBA in Hospital Administration and Management



### Career Objective

Motivated and detail-oriented MBA student specializing in Hospital Administration and Management at Apollo Institute of Hospital Administration (Expected 2026). Strong academic performer with excellent communication and organizational skills. Seeking an entry-level opportunity as an Associate – Claims / Business Operations where I can apply my knowledge in healthcare management, claims processing, and administrative coordination.

### Education

MBA – Hospital Administration and Management	Apollo Institute of Hospital Administration	Expected 2026   GPA: 8.33
Bachelor's Degree – Life Sciences	Sarojini Naidu Vanitha Mahavidyalaya	2024   CGPA: 8.7
Intermediate (Bi.P.C)	Ujwala Junior College	2022   800 / 1000
SSC	St. Mary's PSM High School	2019   GPA: 9.5

### Skills

- Hospital Administration & Healthcare Management
- Claims Processing & Documentation
- MS Office (Excel, PowerPoint, Outlook)
- Analytical Thinking & Problem-Solving
- Patient Flow & Operations Management
- Communication & Team Coordination
- Flexible to Work in Any Shift

### Projects & Internships

#### Internship – Sri Sai Hospital, Sangareddy

- Gained practical exposure to hospital operations and administration.
- Managed patient flow and learned inter-department coordination.
- Assisted in maintaining healthcare records and documentation.

#### Observership – Emergency Department, Apollo Hospital

- Observed emergency workflows and patient management systems.
- Developed understanding of teamwork, communication, and data handling in critical care.

### Achievements & Activities

- Participated as a Delegate in the 4th Edition of SAKCON (Sustainability & Green Healthcare) organized by CAHO & Apollo Hospitals, held on 20th September 2025 at Dr. BRAOU, Hyderabad.
- Actively engaged in academic seminars, management discussions, and cultural events.

**Name:** MEENAKSHI JAISWAL  
**Qualification:** (MHM Batch-31), B.Sc Nursing  
**Contact Details:** 9390348794  
**Email id:** [meenakshijaiswal2310@gmail.com](mailto:meenakshijaiswal2310@gmail.com)



### **Clinical Exposure /: Internship**

- I completed a six-month internship as a nurse during my BSc Nursing.
- In the 2<sup>nd</sup> semester of my MHM , I completed a 45-day internship , at TX Hyderabad. I worked in the Operation Department
- In 2<sup>nd</sup> semester I did KYH Observation in Apollo.
- currently doing my internship at Apollo Hospitals in the Quality Department

### **Project / Dissertation:**

- Research project covid 19 biological waste management and statistic project I Down in BSC (Nursing)
- A Study On Discharge Turn Around Time (TAT) In In Patient Department.

### **Work Experience:**

Fresher with practical exposure through internships in both clinical and administrative departments.

### ADDITIONAL CERTIFICATIONS:

Took training in a three months programme on “MEDICAL CODING” and is currently Giving mock tests to complete the training and reward with a certificate.

### **Skill Set /:**

#### **Core Competencies**

Communication, problem solving, decision making, team work, MS office, MS Excel, Attention to detail , visualization , easily learning , Time management.

### **Areas Of Interests: Operations, quality department**

### **Personal Profile:**

A self-motivated and dedicated individual with communication and interpersonal skills. Enthusiastic learner and effective team player, adaptable to dynamic healthcare environments. Fluent in English, Hindi, and Telugu. Playing Indoor games, Badminton and Cycling.

<b>Name:</b>	<b>K . ARUN</b>	
<b>Qualification:</b>	<b>MDHM, B.COM (computer application)</b>	
<b>Contact Details:</b>	<b>6305819178</b> <a href="mailto:kethavatharun92@gmail.com"><u>kethavatharun92@gmail.com</u></a>	

**Clinical Exposure / Internship:** Management Intern, PSQ healthcare services - NABH assessment at ABS Neuro and Cardiac hospital, Tolichowki (October 2025 - present)  
Management Intern, ABV hospital - Department of operation (opd) for a period of 2 months (May-June,2025)

**Project / Dissertation:** Project on “Evaluating Patient Satisfaction Through The Net Promoter Score in OPD” at ABV Multispeciality Hospital,Shadnagar.

**Work Experience:** Fresher with practical exposure through internship in operation department.

**Skill Set / Core competencies:** Good understanding of hospital management and healthcare operations  
Skilled in planning, organizing, and coordinating daily activities  
Proficient in MS Office tools for reports, documentation, and presentations  
Strong communication and teamwork skills with a focus on quality improvement

**Areas of Interest:** Hospital Administration | Healthcare Quality | Operations.

**Personal Profile:** I am a dedicated and enthusiastic healthcare management student with a keen interest in hospital administration and service quality improvement. I aim to contribute to better patient experiences by improving healthcare operations and coordination. I possess good communication, organizational, and problem-solving skills, and enjoy working in team environments. I can communicate effectively in English, Hindi, and Telugu, allowing me to connect with people from different backgrounds. I am committed to continuous learning, adaptability, and maintaining professionalism in all tasks.

**Name: Vemula Laxmi**

**Qualification: MHM, BA**

**Contact Details: 9704497900**

**Laxmievemula18@gmail.com**



**Clinical Exposure:** Worked as management intern in Gleneagles Aware hospital under the project

**Internship:** completed clinical and non-clinical projects involving hospital observations to understand healthcare operations and patient care workflows. Internship in Quality Management: currently doing in quality department at (Apollo institute of medical sciences and research) Assisted in quality assurance processes, compliance audits, and implementation of quality standards within hospital settings.

**Projects / Dissertation:** A study on IPD discharge TAT based on cash Payments

**skill set / Core Competencies:** communication skills, team work, patience and empathy, problem solving and critical thinking, MS office tools

**Areas of Interest:** Hospital operations, health care Quality

**Personal profile:** Motivated and detail-oriented MHM student with hands-on clinical and quality management experience. Strong foundation in hospital operations and quality assurance, with a dedication to improving healthcare delivery standards.

<b>Name:</b>	<b>Ms. GATTU RANI</b>	
<b>Qualification:</b>	<b>B.SC (Nursing) Apollo College</b>	
	<b>MDHM Apollo College</b>	

**Contact Details:** **+91 9390394057**  
**ranikittu05@gmail.com**

**Clinical Exposure:** **Management Intern at Manorama Super Speciality Hospital & Nursing at Apollo hospital jubilee hills**

**Internship:** **6 months Management Intern at Manorama Super Speciality Hospital**

**Project / Dissertation:** **Assessment of the knowledge, Attitude and Practices of health care worker Regarding biomedical waste management**

**Work Experience:** **6 Months**  
**Worked in Apollo general hospital (3 months)**  
**Worked in Mg hospital (2 months)**  
**Worked in an endocrine clinic (1 month)**

#### **Skill Set/**

**Core Competencies:** - Requisite knowledge on MS Office  
- Quick Learner.  
- Time Management skills.  
- Easily Adapted to workplace irrespective of level of stress  
- Able to work together with other individuals in the team.  
- Able to work under pressure and welcome new challenges.  
- Good communication and organization skills.

**Areas Of Interest:** **Quality department, Operation department, health insurance**

**Personal Profile:** **Enthusiastic and dedicated healthcare professional with a strong interest in Healthcare administration and service quality, with focus on bridging The gap between clinical practice and patient care. Possesses strong organizational And communication skills with ability to work effectively in teams. Fluent in English, Hindi and Telugu, enabling effective interaction with people from diverse Backgrounds. Committed to continuous learning, adaptability and maintaining Professionalism in all tasks**

**Name:** **Dr. N Hephzibah Rajaprasad**  
**Qualification:** **MDHM, BDS**  
**Contact Details:** **8106802959**  
**drhephzibah.93@gmail.com**



### **Clinical Exposure /**

**Internship:** Management Intern, PSQ healthcare services - NABH assessment at Rivea Vascular Institute, Gachibowli (October 2025 - present)  
Management Intern, KIMS hospital - Department of quality for a period of 2 months (May-June,2025)  
Intern, Government Dental College & Hospital, Hyderabad (March 2017-April 2018)

### **Project / Dissertation:**

Project on “Time, safety and precision: An integrated assessment of laboratory efficiency and protocol adherence” at KIMS Hospital, Secunderabad  
Project on “Assessing the Quality of Donor Experience Through Feedback mechanism to enhance safety measures” at KIMS hospital, Secunderabad  
Project on “Assessment of hand hygiene compliance amongst nurses and housekeeping staff” at KIMS Hospital, Secunderabad  
Impact study on Remote Vital Monitoring Devices at Malla Reddy Multispecialty Hospital, Hyderabad.

### **Work Experience:**

Consultant Dentist at Toothsi Aligners, Mumbai (Sept 2022- Oct 2023)  
General Dentist at The Dental Specialists, Hyderabad (May 2021- May 2022)  
General Dentist at Pace Hospital, Hyderabad (July 2018- March 2020)

### **Skill Set /**

**Core Competencies:** Good knowledge of healthcare operations and hospital management  
Skilled in planning, coordination, and resource management  
Proficient in MS Office tools for documentation and presentations  
Strong in communication, teamwork, and maintaining quality standards

<b>Areas Of Interest:</b>	Healthcare Quality, Healthcare Information Technology, Hospital Administration.
<b>Personal Profile:</b>	Enthusiastic and dedicated healthcare professional with a strong interest in healthcare administration and service quality, with focus on bridging the gap between clinical practice and patient care. Possesses strong organizational and communication skills with ability to work effectively in teams. Fluent in English, Hindi, Marathi and Telugu, enabling effective interaction with people from diverse backgrounds. Committed to continuous learning, adaptability and maintaining professionalism in all tasks

<b>Name:</b>	Ms. Kethavath deepika	
<b>Qualification:</b>	MHM / B. Sc	
<b>Contact Details:</b>	8096008782 madhukethavath4@gmail.com	

**Clinical Exposure / Internship:** Worked as a management Intern in basavataram-indo- cancer Hospitals under the project

Management Group for 2 months (May-june,2025).

Command on clinical & non-clinical process / work flows of various

Corporate hospitals.

Observed the functioning of Government, Trust and Corporate hospitals

**Project / Dissertation:** Project on “Discharge Turnaround time (TAT) for insurance on oncology patients”

Discharge using six-sigma’s

A study on ICU utilization for 100 bedded hospitals.

**Work Experience:** Worked in NIMs university, Jaipur of 1 year (sep 2023- sep 2024)

**Skills set / Core competencies:** Requisite knowledge on Ms office tools, SDLC concept.

Decision making, critical thinking, problem solving skills, strong logical,

Analytic and communication skills, corporate exposure, Adoptable to any situation, confident, time, bound & result oriented.

**Areas of interest:** Health insurance,

Hospital operations, Hospital Administration.

**Personal profile:** Individual with good communication skills, music and dance lover, Graphology enthusiast. Self-motivated, and positively determined individual and can effectively speak in English, Hindi and Telugu. Good at teamwork, hardworking, smart, smart, trustworthy, quick learner, empathetic. Best volunteer award in CAHO SAKCON.

**Name:** Mr.NARRA TEJA SAI KUMAR YADAV  
**Qualification:** B.SC( Nursing)  
**Contact Details:** +91 99668 21661  
[tejasai384@gmail.com](mailto:tejasai384@gmail.com)



**Clinical Exposure/ Internship :** Management Intern, Basavatarikam Indo-American Cancer Hospital and Research Institute. (MAY-2024 TO JUNE-2024)  
Intern at NRI Academy of Medical Sciences and Research Institute(FEB-2018 TO AUG-2018)

**Project / Dissertation:** Project on "Assessment and Optimization Of Turnaround Time for Issue of Blood and Blood Components in Basavatarikam Indo-American Cancer Hospital and Research Institute". Project on A Study To Assess The Effectiveness of Structured Teaching Programme Regarding Organ transplantation among The staff nurses in NRI general hospital, Chinakakani, Andhra Pradesh.

**Work Experience:** worked as Staff Nurse In Suvitas rehabilitation center, Hyderabad (SEP-20-NOV-20)  
Additionally Three years 7 Months of hands-on experience as a **Community Health Officer (CHO)** under the **National Health Mission**. (DEC-20 TO AUG-24).

**Skill set / Core Competencies:** Good knowledge of healthcare operations and hospital management  
Skilled in planning, coordination, and resource management  
Proficient in MS Office tools for documentation and presentations  
Strong in communication, teamwork, and maintaining quality standards

**Areas Of Interest:** Hospital Operations, Health Care Consultancy, Hospital Administration

**Personal Profile:** Enthusiastic and dedicated healthcare professional with a strong interest in healthcare administration and service quality, with focus on bridging the gap between clinical practice and patient care. Possesses strong organizational and communication skills with ability to work effectively in teams. Fluent in English, Hindi and Telugu, enabling effective interaction with people from diverse backgrounds. Committed to continuous learning, adaptability and maintaining professionalism in all tasks

<b>Name:</b>	Ms. Gandikota Lakshmi Swathi
<b>Qualification:</b>	MHM, B.Sc Forensic science
<b>Contact Details:</b>	9502754794 gandikotaswathi2003@gmail.com



**Internship:** Internship in Documentation and Ballistics departments at **APFSL, Mangalagiri , AP**

**Project:** Project on “Study on the Biomedical Waste Disposal Management in Community Health Center- Porumamilla, Kadapa dist, AP”

**Work Experience:** Nil

**Core Competencies:** Requisite knowledge on MS Office tools, Adaptability, Decision making, critical thinking, problem solving skills, logical thinking, analytical and communication skills, confident, time bound & result oriented.

**Areas Of Interest:** Hospital Operations, Hospital Administration.

**Personal Profile:** Individual with good communication skills, Self-motivated, and positively determined individual and can effectively speak in English, and Telugu. Good at teamwork, hard working, smart, trustworthy, quick learner, empathetic.

**Name:** Dr. Mounika kalla

**Qualification:** Bachelor of Dental Surgery (BDS), Pursuing Masters of Hospital Administration (MHA)

**Contact Details:** Mobile: 7396336111

Email: [Mounikakalla6@gmail.com](mailto:Mounikakalla6@gmail.com)

LinkedIn: [www.linkedin.com/in/dr-mounika-kalla-6978002bb](https://www.linkedin.com/in/dr-mounika-kalla-6978002bb)



**Clinical Exposure /:** Completed one-year clinical internship at Sree Sai Dental College & Research Institute with experience in patient management and basic hospital coordination.

**Internship:** Completed one month internship at Medicover Cancer Institute, Visakhapatnam with exposure to hospital operations and administrative processes.

**Project / Dissertation:** Project on “A Study on Hospital Pharmacy Inventory Optimization Using ABC and XYZ Analysis at Medicover Cancer Institute”, Visakhapatnam.

Quipro project on “Impact of Intervention on biomedical Waste Management knowledge Levels among Nursing Staff of a Teaching Hospital.

**Work Experience:** Currently pursuing MHA; looking for opportunities in healthcare IT and hospital operations

**Skill Set / Core Competencies:** Certification: Data Analytics Masters 2025 (Udemy), Requisite Knowledge on MS office, Decision making, critical thinking, problem solving skills, strong logical, analytical, and communication skills, Adoptable to any situation, confident, time bound and result oriented.

**Areas Of Interest:** Healthcare Information Technology, Hospital Operations

**Personal Profile:** I am a motivated and detail-oriented healthcare professional with a foundation in Dentistry and Hospital Administration. I am passionate about integrating technology and management principles to improve operational efficiency and patient care. I aim to contribute effectively to healthcare organizations through continuous learning and professional growth with good communication skills, music and dance lover, Self-motivated, and positively determined individual and can effectively speak in English, Hindi and Telugu. Good at teamwork, hardworking, smart, trustworthy, quick learner, empathetic.

**Name: DR.V.BABY PRIYAVALLIKA**

**Qualification: MHM, BDS**

**Contact Details:**

**Ph no: 9493787618**

**Mail:priyavallikajb@gmail.com**



**Clinical Exposure/Internship :** Working as a Management Intern for PSQ healthcare services under NABH Assessment at Rivea Vascular Institute, Gachibowli ( October 2025-present)

Worked as a Management Intern in KIMS Hospital Gachibowli for 2 Months (May-June 2025).

Worked as an Intern at GSL Dental College and Hospital for 1 year (Dec 2022- Jan 2023)

Gained comprehensive understanding of clinical and non-clinical workflows across various corporate hospitals, and observed the operational practices of government, trust-based, and corporate healthcare institutions.

**Project / Dissertation:** Project on ‘Impact of Intervention on Biomedical Waste Management Knowledge levels among Nursing Staff of a Teaching Hospital’

Project on ‘A Comprehensive study on patient experiences of service quality and health education in Inpatient care’ at KIMS Hospital Gachibowli.

**Work Experience:** -

**Skill Set /Core Competencies:** Proficiency in MS Office tools. I am logical, can think critically, and make effective decisions to analyze situations and come up with practical solutions. Excellent communication skills with corporate exposure make me quick to adapt into new environments and work collaboratively within diverse teams. I am confident, flexible, time-bound, and result-oriented, ensuring that the goals set are achieved efficiently and effectively.

**Areas Of Interest:** Healthcare Information Technology, Health Insurance, Healthcare Quality

**Personal Profile:** I am Confident and Articulate, I possess strong skills in communication with a passion for music and dance and art. I am highly self-motivated, positively focused, fluent in English, Hindi, and Telugu, which has helped me interact well in a variety of environments.

A quick learner, having a well-balanced work ethic, combining hard work with smart execution and teamwork. Trustworthy, empathetic and actively involves in impactful activities.

**Name:** Ms. Kolusu Kavya  
**Qualification:** Masters in Hospital Administration  
Bachelors in Paramedical [Perfusion Technology]  
**Contact Details:** +91 7569210528  
**Mail id:** kavyakolusu2@gmail.com



### **Clinical Exposure / Internship**

Currently working as an intern in the Operations In patient department [ IPD] at Apollo Hospitals, Jubilee Hills, Hyderabad.

Observed the functioning and process flow of Government, Trust and Corporate Hospitals.

### **Project/Dissertation**

1. [ Project on Analysis of Case Sheet Tracking, Process Efficiency and Quality.
2. Project on A Quantitative Analysis of Patient Flow Dynamics and Waiting Time Determinants in the Out Patient Department at Basavataram Indo American Cancer Hospital and Research Institute, Banjara Hills, Hyderabad.]
3. [ Project on discharge process using six sigma.
4. Project on Pilot initiative on Discharge Process Redesign: Achieving Timely Patient Checkout for Enhanced Patient Satisfaction (NPS) at Apollo Hospitals, Jubilee Hills, Hyderabad.]

### **Work Experience**

Worked in Medicover Hospitals, Vizag [CTVS Department] for 6 months (Oct 3<sup>rd</sup> 2023-April 15<sup>th</sup> 2024)

During my undergraduate clinical postings, I gained experience by Assisting with Emergency Cardiac ICU Care, Cath lab, CTVS, CTOT, and dialysis procedures, as well as ECG, TMT, and 2D Echo diagnostics. My duties also included performing CPR(BLS) and managing Cardiac outpatient health package registrations at Konaseema institute of medical sciences & research foundation (KIMS), Amalapuram.

### **Skill set / Core Competencies**

MS Suite (Basic to advanced), Knowledge of hospital process flows, communication skills, Empathy, Team work, Team management, problem solving, critical thinking skills, adoptable to any situation, corporate exposure and confident.

**Areas of interest:** Hospital Operations, Health care Quality.

### **Personal Profile:**

A Highly self-motivated and positively determined individual with strong work ethic. Possesses exceptional communication skills across three languages (Telugu, English, Hindi) And I approach my work with empathy and trustworthiness. I am a quick learner, new skills.

<b>Name:</b>	Dr. Nada Fatima
<b>Qualification:</b>	<b>MHM, MBBS</b>
<b>Contact Details:</b>	7983220154 nadafatima.syed@gmail.com



### **Internships:**

Intern Doctor at Dr. VRK Women's Medical College from 2023-2024 (1 Year)- Rotated across different specialties, gained insights on diagnosis, treatment and medical documentation process.

Observatory internship in Marketing and Operation theatre (AIMSR) and Engineering and Radiology (Apollo Hospitals, Jubilee Hills),

Social media marketing internship – Worked on the HeyGen AI project implementation. (Apollo Hospital, Jubilee Hills).

### **Project / Dissertation:**

Open Innovation in Translating Medical Content into 23 Languages using AI Tools at Apollo Hospital, Jubilee Hills.

### **Work Experience:**

-

### **Skill set /**

#### **Core Competencies:**

Experience in working with Microsoft Excel, PowerPoint, and Word.  
Good medical knowledge and strong communication skills  
Creative and observant  
Strong leadership and problem-solving abilities  
Skilled in simplifying complex information for better understanding  
Empathetic with high emotional intelligence  
Maintains professionalism and proper workplace etiquette

### **Areas Of Interest:**

Health Insurance

### **Personal Profile:**

A confident, empathetic, and self-driven individual with excellent communication and interpersonal abilities. Enjoys intuitive art, floral art, and mindful art. I enjoy researching a wide range of topics online and writing blog posts that break down complex ideas into simple, easy-to-understand language.

**Name: Runku Ashritha Vardhini**

**Qualification: MHM, B.sc Anesthesia and OT technology**

**Contact Details: ahrita.runku@gmail.com**

7995112079



**Clinical Exposure /:** Worked as an intern in the operations department in Shiva Durga Vishnu Priya Internship Hospital, palasa for 45 days. Assisted in hospital operations and patient flow Management. Worked as Anesthesia technology intern in Centurian university and technology management for one year

**Project / Dissertation:** A project on “OPD Waiting time and TAT Analysis”

**Work Experience:** Worked as anesthesia technologist at Omega Hospitals for 1 year

**Skill Set /:** Proficient in MS Office. Quick learner, adaptable, confident with strong logical thinking and communication. Time bound and result oriented.

#### **Core Competencies**

**Areas Of Interest:** Hospital Operations

**Personal Profile:** A strong, self-motivated and enthusiastic person with good communication skills. Fluent in English, Hindi and Telugu. Well known for being adaptable, hardworking and timebound. Quick learning, committed to personal and professional growth while contributing to organizational goals



MR. DINESH NALLAMALLA

nallamalladinesh29@gmail.com

9347936569

## OBJECTIVE

Aspiring healthcare professional seeking to join a dynamic team, leveraging my skills in quality management, patient safety and healthcare operations to drive excellence in healthcare delivery.

## EDUCATION

### Masters in Hospital Management

2024-2026

Apollo institute of Hospital Administration

### B Pharmacy

2020-2024

KV Subbareddy college of Pharmacy

## PROJECTS

Assessment of medication errors and identifying associated factors in Basavtarakam Indo-american cancer hospital and research institute.

## ADDITIONAL INFORMATION

Undergone 150 hrs Industrial training in Bell Pharmaceuticals. Acquired basic knowledge in quality control, quality assurance and productions department.

## SKILLS

Understanding of patient safety principles and ability to promote a safety culture

Ability to collect, analyze and interpret data to inform decision-making

Ability to work with diverse stakeholders including clinicians, staff and external partners

Effective communication with patients, staff and stakeholders to ensure smooth flow of operations

## EXPERIENCE

### Quality department intern

May - June 2025

Basavtarakam indo-american cancer hospital

**Name: DR. VEMISETTY SOWMYA**

**Qualification: MHM, BHMS**

**Contact Details: 9133888590, sowmyavemisetty06@gmail.com**



**Clinical Exposure / Internship:**

Worked as an Intern in Continental Hospitals, Hyderabad Under the Project for 45 Days (May/01/2025 – June/15/2025). Observed the process flow of health checkups of patient satisfaction activities. Gained understanding of both Clinical and Non-Clinical Workflows, including coordination between diagnostic units, patient communication, and reporting system.

Completed a 1 Year Internship at HKE'S Dr. Maalakaraddy Homoeopathic Medical College and Hospital

**Project / Dissertation:**

Project on A Study on Patient Satisfaction at Health Check Department

**Skill Set / Core Competencies:**

Decision Making Skills, Communication and Time Management skills, a Good Team Player

**Areas Of Interest:**

Hospital Administration, Digital Marketing

**Personal Profile:**

Good Communication and interpersonal skills, fluent in English and Telugu. Demonstrates strong teamwork and leadership abilities with active participation in socio-cultural activities, Volunteer in CAHO SAKCON Marketing Committee. A passionate badminton player. Committed to continuous learning and contributing effectively to organizational growth in the healthcare sector.

<b>Name:</b>	Ms. Divya Vani Nirmala Devi Melam
<b>Qualification:</b>	MHM, B. Pharma
<b>Contact Details:</b>	9000129876, 9866614876 divya170220881006@gmail.com



<b>Internship:</b>	Administration Group for 2 months (May - June, 2025). Command on work flows of various departments & Non-Clinical processes at PULSE HEART SUPER SPECIALITY HOSPITAL Observed the functioning of Government, Trust and Corporate Hospitals.
<b>Project:</b>	Project on “Patient conversions from OP to IP at Pulse Heart Super Specialty Hospital”.
<b>Work Experience:</b>	NO
<b>Skill set / Core Competencies:</b>	Requisite knowledge on MS Office tools, Data analysis, Designing(canva etc). Decision making, critical thinking, problem solving skills, interpersonal and teamwork abilities, analytical and communication skills, Corporate exposure, Adoptable to any situation, time management and organization skills.
<b>Areas Of Interest:</b>	Healthcare Information Technology, Medical tourism, Hospital Operations, Digital Marketing.
<b>Personal Profile:</b>	Individual with good communication skills, music and dance lover, skilled in conceptualizing and executing designs across digital and print platforms. Self-motivated, and positively determined individual and can effectively speak in English and Telugu. Good at teamwork, hard working, smart, trustworthy, quick learner, empathetic.

<b>Name:</b>	<b>Dr. Swathi Ryakala</b>
<b>Qualification:</b>	<b>MDHM, BHMS</b>
<b>Contact Details:</b>	<b>9701266563</b>  <a href="mailto:swathiryakala@gmail.com"><u>swathiryakala@gmail.com</u></a>
<b>Clinical Exposure / Internship:</b> Currently working as an intern in <b>Clinical AI at Apollo hospitals</b> for 6 months, Operations internship in OPD at Shenoy hospitals for 45 days. Worked as a clinical intern at HKE Society's Dr. Maalakaraddy Homoeopathic Medical college and hospital Kalaburagi, Karnataka for a period of six months (Feb 2022 – July 2022), And at Basaveshwar Teaching and General Hospital, Kalaburagi for six months (July2022- Feb 2023).	



**Clinical Exposure / Internship:** Currently working as an intern in **Clinical AI at Apollo hospitals** for 6 months, Operations internship in OPD at Shenoy hospitals for 45 days. Worked as a clinical intern at HKE Society's Dr. Maalakaraddy Homoeopathic Medical college and hospital Kalaburagi, Karnataka for a period of six months (Feb 2022 – July 2022), And at Basaveshwar Teaching and General Hospital, Kalaburagi for six months (July2022- Feb 2023).

- Experienced in general medicine, emergency care, and OPD management. Assisted in diagnostics, treatment planning, and patient follow-ups.

**Project / Dissertation:** Patient Behavior Analysis Using Net Promoter Score (NPS) and Utilization of Digital Marketing Tools in the Outpatient Department (OPD) Of a Private Hospital Organization: Shenoy Hospitals.

**Work Experience:** 2 years - Yashoda Hospital, Somajiguda – Medical Officer ( 1 year 7 months)  
GNR Multi-Specialty Hospital (5 months).

- Assisted in IPD patient care under senior consultants. Coordinated daily operations with nursing and admin teams. Managed OPD patients, recorded clinical history, and monitored follow-ups.

**Skill Set /Core Competencies:** Proficient in MS Office tools for documentation and presentations  
Good knowledge of healthcare operations and hospital management  
Skilled in planning, coordination, and resource management  
Strong in communication, teamwork, and maintaining quality standards

**Areas of Interest:** Healthcare Information Technology (IT), Hospital Administration, Hospital Operations.

**Personal Profile:** I'm a highly Enthusiastic and dedicated healthcare professional with a strong interest in healthcare administration and service quality, with focus on bridging the gap between clinical practice and patient care. Possesses strong organizational and communication skills with ability to work effectively in teams. Fluent in English, Hindi, and Telugu, enabling effective interaction with people from diverse backgrounds. Committed to continuous learning, adaptability and maintaining professionalism in all tasks.

**Name:** Dr. Alekhya Nampelli

**Qualification:** MHM, BDS

**Contact Details:** **Mobile no.** 9866656204

**Email ID:** alekhyanampelli77@gmail.com



### **Clinical Exposure /**

#### **Internship**

: worked as intern in Kamineni Institute of Dental Sciences (March 2023 – May 2024) Completed a 2-month internship in Quality Department at Apollo Institute of Medical Sciences and Research, gaining exposure to hospital quality standards and audit procedures. Completed a 1.5-month internship in the Operations Department at Rainbow Children's Heart Institute, Banjara hills, gaining exposure to hospital workflow and administrative processes.

**Project / Dissertation:** Project on “Workflow Optimization in fetal echo”. Identified bottlenecks in fetal echo workflow and proposed optimization strategies.

Project on “Challenges in digitalization of medical records”. Assisted in scanning and digitalizing medical records to support hospital record management improvement

Project on “Early alerts, Lasting Impact”: Impact study on reducing code blue with remote vitals monitoring”.

### **Work Experience:**

### **Skill Set /**

**Core Competencies:** Proficient knowledge on Microsoft office suit & Google workspace, strong communication, leadership and quick learning abilities, ability to multi-task.

**Areas Of Interest:** Hospital Operations.

### **Personal Profile:**

A motivated and detail-oriented healthcare management graduate with strong patience, communication, leadership and adaptability skills. Fluent in English, Hindi and Telugu, with hands-on experience in hospital operations and quality management. Recognized for academic excellence through awards in paper and poster presentations and received best volunteer award in CAHO SAKCON. Demonstrated teamwork and leadership by coordinating hospital visit presentations during academic training.

**Name:** **Singireddy John**  
**Qualification:** **MDHM, BSC**  
**Contact Details:** **6281728376**  
**johnsingireddy227@gmail.com**



#### **Clinical Exposure /**

**Internship:** \*Management intern, TX hospital- Inpatient department for a period of two months  
(May-June,2025)

\*Intern, Rainbow children's hospital, Hyderabad (June 2023- May 2024)

**Project / Dissertation:** Project on Assessing discharge turnaround time at TX hospitals, Banjara hills.

#### **Skill Set /**

**Core Competencies:** Good knowledge of healthcare operations and hospital management  
Skilled in planning, coordination, and resource management  
Proficient in MS Office tools for documentation and presentations  
Strong in communication, teamwork, and maintaining quality standards

**Areas Of Interest:** Healthcare IT, Health Insurance, Hospitals Marketing, Hospital Administration

**Personal Profile:** Enthusiastic and dedicated healthcare professional with a strong interest in healthcare administration and service quality, with focus on bridging the gap between clinical practice and patient care. Possesses strong organizational and communication skills with ability to work effectively in teams. Fluent in English, Hindi, Marathi and Telugu, enabling effective interaction with people from diverse backgrounds. Committed to continuous learning, adaptability and maintaining professionalism in all tasks

**Name:** Sandhya Pathlavath

**Qualification:** B.Pharm

**Contact Details:** 7036394558

sandhyapathlavath8@gmail.com



**Clinical Exposure /:** Clinical Quality Internship at KIMS, Hyderabad.

**Internship**

**Project / Dissertation:** A study to assess and optimize TAT in cardiology OPD at KIMS.

**Work Experience:** Actively engaged in learning hospital administration processes through academic training and practical exposure.

**Languages Known:** English, Hindi and Telugu.

**Skill Set /**

**Core Competencies:** MS Word, Excel and Power Point. Good Communication skills, Positive Attitude, Empathy and Compassion.

**Areas Of Interest:** Hospital Operations, Hospital Administration, Human Resource Management, Medical Superintendent, Health Care Quality and Patient Care.

**Personal Profile:** A dedicated and organised Hospital Management graduate with strong administrative and communication skills. Passionate about improving patient care and ensuring smooth hospital operations. Eager to contribute to efficient management of health care services through team work.